

# Online Safety Policy and Guidance



## Wheatley Hill Community Primary School

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**Date Written:** *June 2022*

**Adopted by Governing Body:** *June 2022*

**Date for Review:** *July 2023*

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# 1. Creating an Online Safety Ethos

## 1.1 Aims and policy scope

### **Discussion: Why does a school need an online safety policy?**

In today's society, children, young people and adults interact with technologies such as mobile phones, tablets, games consoles and the Internet on a daily basis and experience a wide range of opportunities, attitudes and situations. The exchange of ideas, social interaction and learning opportunities involved are greatly beneficial to all, but can occasionally place children, young people and adults in danger.

Online safety covers issues relating to children and young people as well as adults, and their safe use of the Internet, mobile phones, tablets and other electronic communications technologies, both in and out of school. It includes education for all members of the community on risks and responsibilities and is part of the 'duty of care' which applies to everyone working with children. It should be noted that the use of the term 'online safety' rather than 'e-Safety' should be used to reflect the wide range of issues associated with technology and a user's access to content, contact with others and behavioural issues and is a move away from being regarded as an ICT issue.

Online safety is an essential element of all education settings safeguarding responsibilities and requires strategic oversight and ownership to be able to develop appropriate policies and procedures to protect and prepare all members of the community. The online safety agenda has shifted towards enabling children and young people to manage risk and requires a comprehensive and embedded curriculum which is adapted specifically to the needs and requirements of children and the setting. Online safety should be embedded throughout settings safeguarding practice and is clearly identified as an issue for leaders and managers to consider and address.

Schools and other educational settings must decide on the right balance between controlling access to the internet and technology, setting rules and boundaries and educating children and staff about responsible use. Schools and settings must be aware that children and staff cannot be completely prevented from being exposed to risks both on and offline. Whilst in some early years settings it may not feel necessary to have a separate and specific online safety policy (e.g. in small settings with no internet access for staff or children) there will still be issues regarding professional conduct, dealing with disclosures or online abuse and data protection/security that managers and proprietors will need to consider and address. In some cases these issues can be address within other existing policies (such as health and safety, staff codes of conduct, data security and safeguarding) but managers and proprietors must ensure that they are suitably covered.

Children in all settings should be empowered and educated so that they are equipped with the skills to make safe and responsible decisions as well as to feel able to report any concerns. All members of staff need to be aware of the importance of good online safety practice in order to educate and protect the children in their care. Members of staff also need to be informed about how to manage their own professional reputation online and demonstrate appropriate online behaviours compatible with their role.

Breaches of an online safety policy can and have led to civil, disciplinary and criminal action being taken against staff, children and members of the wider school community. It is crucial that all settings are aware of the offline consequences that online actions can have and a clearly embedded and understood policy can enable education leaders and managers to ensure that safe practice is established. The online safety policy is essential in setting out how the school plans to develop and establish its approach and to identify core principles which all members of the community need to be aware of and understand.

Leaders and managers within education settings will be encouraging and supporting the positive use of Information and Communication Technology (ICT) to develop curriculum and learning opportunities as well as promoting personal enjoyment and achievements for all members of the community. It is essential that the use of ICT and online tools is carefully managed by educational settings to ensure that all members of the community are kept safe and that online risks and dangers are recognised by the setting and mitigated.

Leaders and managers within educational settings will have specific statutory responsibilities regarding ensuring and promoting children’s safety and well-being which apply to both the on and offline world that today’s children inhabit. Statutory government guidance which highlights this for education settings includes Keeping Children Safe in Education (September 2022), Prevent and Tackling Bullying (November 2014), Screening, Searching and Confiscation (February 2014) and The Prevent Duty (July 2015).

Children and young people are likely to encounter a range of risks online highlighted as content, contact and conduct. These issues can be summarised as:

|                                 | Commercial   | Aggressive                             | Sexual  | Values   |
|---------------------------------|--|--|---|--|
| Content<br>Child as recipient   | Advertising<br>Spam<br>Copyright<br>Sponsorship<br>Hacking         | Violent content<br>Hateful Content     | Pornographic content<br>Unwelcome sexual comments   | Bias<br>Racist and extremist content<br>Misleading info/advice<br>Body Image and self esteem<br>Distressing or offensive content   |
| Contact<br>Child as participant | Tracking<br>Harvesting data<br>Sharing personal information        | Being bullied, harassed or stalked     | Meeting strangers<br>Sexualised bullying (including sexting)<br>Grooming<br>Online Child Sexual Exploitation  | Self-harm and suicide<br>Unwelcome persuasions<br>Grooming for extremism   |
| Conduct<br>Child as actor       | Illegal downloading<br>Hacking<br>Gambling<br>Privacy<br>Copyright | Bullying, harassing or stalking others | Creating and uploading inappropriate or illegal content (including “sexting”)<br>Unhealthy/inappropriate sexual relationships<br>Child on child sexualised or harmful behaviour | Providing misleading information and advice<br>Encouraging others to take risks online<br>Sharing extremist views<br>Problematic Internet Use or “Addiction”<br>Plagiarism |

**Content adapted from EU Kids Online 2008**

‘Keeping children safe in education’ (Sept 2022) is statutory guidance from the Department for Education issued under Section 175 of the Education Act 2002, the Education (Independent School Standards) Regulations 2014 and the Non-Maintained Special Schools (England) Regulations 2015. It applies to all schools and colleges, whether maintained, non-maintained or independent, including academies and free schools, alternative provision academies, maintained nursery schools, pupil referral units and all further education colleges and sixth-form colleges and relates to responsibilities towards children under the age of 18.

All schools and colleges must have regards to ‘Keeping children safe in education’ when carrying out their duties to safeguard and promote the welfare of children and schools and colleges should comply with the guidance

unless exceptional circumstances arise. 'Keeping children safe in education' 2022 highlights online safety as a safeguarding issue for schools and colleges and therefore it must be considered and implemented within schools and settings statutory safeguarding responsibilities.

'Keeping children safe in education' 2022 highlights a range of specific statutory responsibilities for schools and colleges regarding online safety which governing bodies and proprietors need to be aware of. This includes (but is not limited to) the need for all staff to be aware of the role of technology within sexual and emotional abuse and also Child Sexual Exploitation and radicalisation and the need for all staff to be aware that abuse can be perpetrated by children themselves and specifically identifies sexting and cyberbullying.

The online safety Policy will need to be interlinked with many different school/setting policies including the Child Protection/Safeguarding Policy, Anti-Bullying, Home School agreement, Behaviour and School Development Plan and should relate to other policies including those for personal, social and health education (PSHE) and for citizenship.

Online Safety policies will provide education settings with an essential framework to develop their online safety ethos as part of safeguarding and enable leaders and managers to set out strategic approaches and considerations as well as ways to monitor impact. It is essential that the online safety policies are implemented as part of the settings safeguarding roles and responsibilities.

## **1.1. Key Statements:**

- + Wheatley Hill Primary School believes that online safety is an essential element of safeguarding children and adults in the digital world, when using technology such as computers, tablets, mobile phones or games consoles.
- + Wheatley Hill Primary School identifies that the internet and information communication technologies are an important part of everyday life, so children must be supported to be able to learn how to develop strategies to manage and respond to risk and be empowered to build resilience online.
- + Wheatley Hill Primary School has a duty to provide the community with quality Internet access to raise education standards, promote achievement, support professional work of staff and enhance management functions.
- + Wheatley Hill Primary School identifies that there is a clear duty to ensure that all children and staff are protected from potential harm online.
- + The purpose of the Wheatley Hill Primary School online safety policy is to:
  - o Clearly identify the key principles expected of all members of the community with regards to the safe and responsible use technology to ensure that Wheatley Hill Primary School is a safe and secure environment.
  - o Safeguard and protect all members of Wheatley Hill Primary School community online.
  - o Raise awareness with all members of Wheatley Hill Primary School community regarding the potential risks as well as benefits of technology.
  - o To enable all staff to work safely and responsibly, to role model positive behaviour online and be aware of the need to manage their own standards and practice when using technology.
  - o Identify clear procedures to use when responding to online safety concerns that are known by all members of the community.
- + This policy applies to all staff including the governing body, teachers, support staff, external contractors , visitors, volunteers and other individuals who work for or provide services on behalf of the school (collectively referred to as 'staff' in this policy) as well as children and parents/carers.
- + This policy applies to all access to the internet and use of information communication devices, including personal devices, or where children, staff or other individuals have been provided with school issued devices for use off-site, such as a work laptops, tablets or mobile phones.
- + This policy must be read in conjunction with other relevant school policies including (but not limited to) Keeping Children Safe, Behaviour, Acceptable Use Policies and relevant curriculum policies including computing, Personal Social and Health Education (PSHE), Citizenship and Sex and Relationships Education (SRE).

## **1.2 Writing and reviewing the online safety policy**

### **Discussion:**

Education leaders and managers including Governing Bodies or other strategic bodies such as trusts, boards or committees, must be involved in creating and reviewing the online safety policy, at least annually and must also take an active role in monitoring its impact. Leaders and managers will need to ensure that they take responsibility for revising the online safety policy and practice where necessary, such as after an incident or change in national or local guidance or legislation. The headteacher, manager and Governing body have a legal responsibility to safeguard children and staff and this will include online activity.



## **1.2 Statements:**

The Designated Safeguarding Lead (DSL) is...ALAN SCARR

The Online safety lead for the Governing Body is...ALAN SCARR

Policy approved by Head Teacher/Manager: .....ALAN SCARR..... Date: 15.6.22

Policy approved by Governing Body: ...JAYNE DINSDALE (Chair of Governors) Date: ...15.6.22

The date for the next policy review is...July 2023

- + Wheatley Hill Primary School online safety policy has been written by the school, involving staff, pupils and parents/carers, building on the Durham County Council (DCC) online safety policy template, with specialist advice and input as required.
- + The policy has been approved and agreed by the Leadership/Management Team and Governing Body
- + The school has appointed Karen Bingham as the member of the Governing Body to take lead responsibility for online safety.
- + The online safety Policy and its implementation will be reviewed by the school/setting at least biannually or sooner if required.

## **1.3 Key responsibilities for the community**

All members of the school community have an essential role to play in ensuring the safety and wellbeing of others, both on and offline. It is important that all members of the community are aware of these roles and responsibilities and also how to access and seek support and guidance.

### **1.3.1 Key responsibilities of the school management team**

#### **Discussion:**

The management or leadership team (including the Governing body) within a school have statutory responsibilities for child protection, of which online safety is an essential element. 'Keeping children safe in education' 2022 highlights a range of specific statutory responsibilities for schools and colleges regarding online safety which governing bodies and proprietors need to be aware of within part two: the management of safeguarding. This includes ensuring that appropriate filtering and monitoring of internet access is in place, that all members of staff receive appropriate training and guidance and that the curriculum prepares children for the digital world.

Additional guidance regarding online safety is provided within Annex C. Governing bodies and proprietors should ensure that they read Annex C and consider how the requirements can be implemented in the setting. For further information about the role of online safety within 'Keeping children safe in education' 2022 please access the Kent e-Safety blog: <https://kentesafety.wordpress.com/2016/06/06/online-safety-within-keeping-children-safe-in-education-2016/>

The school management and leadership team will have ultimate responsibility for any online safety incidents that may occur whilst on site and lack of knowledge of the issues or technology is no defence. Leaders and managers

must ensure that they are aware of safe practice expectations for all member of the community and should seek advice and support both proactively and reactively when developing their online safety approach.

Management and leadership teams will take steps to consider existing school practice using tools such as the 360 safe tool ([www.360safe.org.uk](http://www.360safe.org.uk)) to ensure that they are aware of the school's current strengths as well as identifying areas for improvement. It is therefore vital that the school management and leadership teams have a sound awareness of online safety issues, and fully understand the importance of having effective policies and procedures in place.

### ***1.3.1 The key responsibilities of the school management and leadership team are:***

- + Developing, owning and promoting the online safety vision and culture to all stakeholders, in line with national and local recommendations with appropriate support and consultation throughout the school community.
- + Ensuring that online safety is viewed by the whole community as a safeguarding issue and proactively developing a robust online safety culture.
- + Supporting the Designated Safeguarding Lead (DSL) and / or the Online Safeguarding Lead by ensuring they have sufficient time and resources to fulfil their online safety role and responsibilities.
- + Ensuring there are appropriate and up-to-date policies and procedures regarding online safety including an Acceptable Use Policy which covers appropriate professional conduct and use of technology.
- + To ensure that suitable and appropriate filtering and monitoring systems are in place to protect children from inappropriate content which meet the needs of the school community whilst ensuring children have access to required educational material.
- + To work with and support technical staff in monitoring the safety and security of school systems and networks and to ensure that the school network system is actively monitored.
- + Ensuring all members of staff receive regular, up-to-date and appropriate training regarding online safety roles and responsibilities and provide guidance regarding safe appropriate communications.
- + Ensuring that online safety is embedded within a progressive whole school curriculum which enables all pupils to develop an age-appropriate understanding of online safety and the associated risks and safe behaviours.
- + To be aware of any online safety incidents and ensure that external agencies and support are liaised with as appropriate.
- + Receiving and regularly reviewing online safeguarding records and using them to inform and shape future practice.
- + Ensuring there are robust reporting channels for the school community to access regarding online safety concerns, including internal, local and national support.
- + Ensure that appropriate risk assessments are undertaken regarding the safe use of technology, including ensuring the safe and responsible use of devices.
- + To ensure a member of the Governing Body is identified with a lead responsibility for supporting online safety.
  - Auditing and evaluating current online safety practice to identify strengths and areas for improvement.
  - To ensure that the Designated Safeguarding Lead (DSL) works with the online safety lead.

## ***1.3.2 Key responsibilities of the Designated Safeguarding Lead (DSL) / Online safety lead***

### ***1.3.2 The key responsibilities of the Online Safety Lead are:***

- + Working closely with the DSL to help ensure that all safeguarding incidents either online or otherwise are dealt with following the schools safeguarding procedures.
- + Acting as a named point of contact on all online safeguarding issues and liaising with other members of staff and other agencies as appropriate.
- + Keeping up-to-date with current research, legislation and trends regarding online safety.
- + Coordinating participation in local and national events to promote positive online behaviour, e.g. Safer Internet Day.
- + Ensuring that online safety is promoted to parents and carers and the wider community through a variety of channels and approaches.
- + Work with the school lead for data protection and data security to ensure that practice is in line with current legislation.
- + Maintaining a record of online safety concerns/incidents and actions taken as part of the schools safeguarding recording structures and mechanisms (CPOMS)
- + Monitor the school online safety incidents to identify gaps/trends and use this data to update the school/settings education response to reflect need
- + To report to the school management team, Governing Body and other agencies as appropriate, on online safety concerns and local data/figures.
- + Liaising with the local authority and other local and national bodies, as appropriate.
- + Working with the school leadership and management to review and update the online safety policies, Acceptable Use Policies (AUPs) and other related policies on a regular basis (at least annually) with stakeholder input.
- + Ensuring that online safety is integrated with other appropriate school policies and procedures.
- + Leading an online safety team/group
- + Meet regularly with the governor member with a lead responsibility for online safety.

## ***1.3.3 Key responsibilities of staff***

### ***1.3.3 The key responsibilities for all members of staff are:***

- + Contributing to the development of online safety policies.
- + Reading the school Acceptable Use Policies (AUPs) and adhering to them.
- + Taking responsibility for the security of school systems and data.
- + Having an awareness of a range of different online safety issues and how they may relate to the children in their care.
- + Modelling good practice when using new and emerging technologies
- + Embedding online safety education in curriculum delivery wherever possible.
- + Identifying individuals of concern and taking appropriate action by following school safeguarding policies and procedures.
- + Knowing when and how to escalate online safety issues, internally and externally.

- + Being able to signpost to appropriate support available for online safety issues, internally and externally.
- + Maintaining a professional level of conduct in their personal use of technology, both on and off site.
- Demonstrating an emphasis on positive learning opportunities.
- Taking personal responsibility for professional development in this area.

### ***1.3.5. Additional responsibilities for staff managing the technical environment***

#### ***1.3.4 In addition to the above, the key responsibilities for staff managing the technical environment are:***

- + Providing a safe and secure technical infrastructure which support safe online practices while ensuring that learning opportunities are still maximised.
- + Taking responsibility for the implementation of safe security of systems and data in partnership with the leadership and management team.
- + To ensure that suitable access controls and encryption is implemented to protect personal and sensitive information held on school-owned devices.
- + Ensuring that the schools filtering policy is applied and updated on a regular basis and that responsibility for its implementation is shared with the DSL.
- + Ensuring that the use of the school network is regularly monitored and reporting any deliberate or accidental misuse to the DSL.
- + Report any breaches or concerns to the DSL and leadership team and together ensure that they are recorded and appropriate action is taken as advised.
- + Developing an understanding of the relevant legislation as it relates to the security and safety of the technical infrastructure.
- + Report any breaches and liaising with the local authority (or other local or national bodies) as appropriate on technical infrastructure issues.
- + Providing technical support and perspective to the DSL and leadership team, especially in the development and implementation of appropriate online safety policies and procedures.
- Ensuring that the school's ICT infrastructure/system is secure and not open to misuse or malicious attack.
- Ensuring that appropriate anti-virus software and system updates are installed and maintained on all setting machines and portable devices.
- Ensure that appropriately strong passwords are applied and enforced for all but the youngest users.

### ***1.3.5 Key responsibilities of children and young people***

#### ***1.3.5 The key responsibilities of children and young people are:***

- + Contributing to the development of online safety policies.
- + Reading the school/setting Acceptable Use Policies (AUPs) and adhering to them.
- + Respecting the feelings and rights of others both on and offline.
- + Seeking help from a trusted adult if things go wrong, and supporting others that may be experiencing online safety issues.

At a level that is appropriate to their individual age, ability and vulnerabilities:

- + Taking responsibility for keeping themselves and others safe online.
- + Taking responsibility for their own awareness and learning in relation to the opportunities and risks posed by new and emerging technologies.
- + Assessing the personal risks of using any particular technology, and behaving safely and responsibly to limit those risks.

### ***1.3.6. Key responsibilities of parents and carers***

#### ***Discussion:***

Parents /carers play a crucial role in developing children's safe and responsible online behaviours, especially where a majority of children's access will be taking place when they are not on the school site. Schools and settings have a clear responsibility to work in partnership with families to raise awareness of online safety issues. Through this approach, parents/carers can help school to reinforce online safety messages and promote and encourage safe online behaviours wherever, and whenever, children use technology.

A partnership approach will need to be established via a variety of approaches and strategies and schools and settings should ensure that online safety messages are shared and promoted with parents through a variety of communication channels and events throughout the year.

As with children and young people, parents/carers should be involved in the development of the online safety policies to help build and develop a shared approach to safeguarding children online, both at school and at home.

The school will help children to learn about staying safe online, but recognises that the primary responsibility for online safety at home lies with parents / carers. The school will seek to work with families to help them to encourage children to adopt safe use of the digital technologies at home.

#### ***1.3.6 The key responsibilities of parents and carers are:***

- + Reading the school Acceptable Use Policies, encouraging their children to adhere to them, and adhering to them themselves where appropriate.
- + Discussing online safety issues with their children, supporting the school in their online safety approaches, and reinforcing appropriate safe online behaviours at home.
- + Role modelling safe and appropriate uses of technology and social media.
- + Identifying changes in behaviour that could indicate that their child is at risk of harm online.
- + Seeking help and support from the school, or other appropriate agencies, if they or their child encounters online problems or concerns.
- Contributing to the development of the school online safety policies.
- Using school systems, such as learning platforms, and other network resources, safely and appropriately.
- Taking responsibility for their own awareness and learning in relation to the opportunities and risks posed by new and emerging technologies.

## 2. Online Communication and Safer Use of Technology

Schools and settings will be using a variety of online communication and collaboration tools both informally and formally with children, parents/carers and staff. It will be important that managers and leaders are aware of this use and provide clear boundaries and expectations for safe use.

### 2.1 Managing the school website

Schools are required to publish certain information online – this means that they **must** have a website. The most recent guidance reading information that must be published online can be found here <https://www.gov.uk/what-maintained-schools-must-publish-online>

#### **Key Statements:**

- + The school will ensure that information posted on the school website meets the requirements as identified by the Department for Education (DfE).
- + The contact details on the website will be the school address, email and telephone number. Staff or pupils' personal information will not be published.
- + The head teacher/manager will take overall editorial responsibility for online content published and will ensure that information is accurate and appropriate.
- + The website will comply with the school's guidelines for publications including accessibility respect for intellectual property rights, privacy policies and copyright.
  - Pupils work will be published with their permission or that of their parents/carers.
  - The administrator account for the school website will be safeguarded with an appropriately strong password.
  - The school will post information about safeguarding, including online safety, on the school website for members of the community.

### 2.2 Publishing images and videos online

- + The school will ensure that all images and videos shared online are used in accordance with the school image use policy.
- + The school will ensure that all use of images and videos take place in accordance other policies and procedures including data security, Acceptable Use Policies, Codes of Conduct, social media, use of personal devices and mobile phones etc.
- + In line with the image policy, written permission from parents or carers will always be obtained before images/videos of pupils are electronically published.

### 2.3 Managing email

- + Pupils may only use school/setting provided email accounts for educational purposes.
- + All members of staff are provided with a specific school email address to use for any official communication.
- + The use of personal email addresses by staff for any official school business is not permitted.

- + The forwarding of any chain messages/emails etc. is not permitted. Spam or junk mail will be blocked and reported to the email provider.
- + Any electronic communication which contains any content which could be subject to data protection legislation (e.g. sensitive or personal information) will only be sent using secure and encrypted email.
- + Access to school email systems will always take place in accordance to data protection legislation and in line with other appropriate school policies e.g. confidentiality.
- + Members of the community must immediately tell a designated member of staff if they receive offensive communication and this will be recorded in the school safeguarding records.
  - Whole -class or group email addresses may be used for communication outside of the school.
  - Staff will be encouraged to develop an appropriate work life balance when responding to email, especially if communication is taking place between staff and pupils and parents.
  - Excessive social email use can interfere with teaching and learning and will be restricted. Access in school to external personal email accounts may be blocked.
  - Email sent to external organisations should be written carefully and authorised before sending, in the same way as a letter written on school headed paper would be.
  - The school will have a dedicated email for reporting wellbeing and pastoral issues. This inbox will be managed by designated and trained staff.
  - School email addresses and other official contact details will not be used for setting up personal social media accounts.

## ***2.4 Official videoconferencing and webcam use for educational purposes***

- + The school acknowledges that videoconferencing is a challenging activity with a wide range of learning benefits. Preparation and evaluation are essential to the whole activity.
- + All videoconferencing equipment will be switched off when not in use and where appropriate, not set to auto answer.
  - Equipment connected to the educational broadband network will use the national E.164 numbering system and display their H.323 ID name.
  - External IP addresses will not be made available to other sites.
  - Videoconferencing contact details will not be posted publically.
  - Video conferencing equipment will be kept securely and, if necessary, locked away when not in use.
  - School videoconferencing equipment will not be taken off school premises without permission.
  - Staff will ensure that external videoconference opportunities and/or tools are suitably risk assessed and will ensure that accounts and systems used to access events are appropriately safe and secure.

### **Users**

- + Pupils will ask permission from a teacher before making or answering a videoconference call or message.
- + Videoconferencing will be supervised appropriately for the pupils' age and ability.
- + Parents and carers consent will be obtained prior to children taking part in videoconferencing activities.
- + Video conferencing will take place via official and approved communication channels following a robust risk assessment.
  - Only key administrators will be given access to videoconferencing administration areas or remote control pages.
  - Unique log on and password details for the educational videoconferencing services will only be issued to members of staff and kept secure.



## Content

- When recording a videoconference lesson, written permission will be given by all sites and participants. The reason for the recording must be given and the recording of videoconference should be clear to all parties at the start of the conference. Recorded material will be stored securely.
- If third party materials are to be included, the school will check that recording is acceptable to avoid infringing the third party intellectual property rights.
- The school will establish dialogue with other conference participants before taking part in a videoconference. If it is a non-school site the school will check that they are delivering material that is appropriate for the class.

## ***2.5 Appropriate and safe classroom use of the internet and any associated devices***

- + Internet use is a key feature of educational access and all children will receive age and ability appropriate education to support and enable them to develop strategies to respond to concerns as part of an embedded whole school curriculum. Please access subject specific curriculum for further information.
- + The school's internet access will be designed to enhance and extend education.
- + Access levels to the internet will be reviewed to reflect the curriculum requirements and the age and ability of pupils.
- + All members of staff are aware that they cannot rely on filtering alone to safeguard children and supervision, classroom management and education about safe and responsible use is essential.
- + Supervision of pupils will be appropriate to their age and ability-
  - At Early Years Foundation Stage and Key Stage 1 pupils' access to the Internet will be by adult demonstration with occasional directly supervised access to specific and approved online materials which supports the learning outcomes planned for the pupils' age and ability.
  - At Key Stage 2 pupils will be supervised. Pupils will use age-appropriate search engines and online tools and online activities will be teacher-directed where necessary. Children will be directed to online material and resources which support the learning outcomes planned for the pupils' age and ability.
- + All school owned devices will be used in accordance with the school Acceptable Use Policy and with appropriate safety and security measure in place.
- + Members of staff will always evaluate websites, tools and apps fully before use in the classroom or recommending for use at home.
- + Pupils will be educated in the effective use of the Internet in research, including the skills of knowledge location, retrieval and evaluation.
- + The school will ensure that the use of Internet-derived materials by staff and pupils complies with copyright law and acknowledge the source of information.
- + The school will ensure that safety features are enabled on adult sites which the staff direct children to use ( e.g. Google Safe Search, YouTube Safety Mode )
- Pupils will be taught to be critically aware of the materials they read and shown how to validate information before accepting its accuracy.
- The evaluation of online materials is a part of teaching and learning in every subject and will be viewed as a whole-school requirement across the curriculum.
- The school will use the internet to enable pupils and staff to communicate and collaborate in a safe and secure environment.

## ***2.6 Management of school learning platforms/portals/gateways***

- + Leaders/managers and staff will regularly monitor the usage of the Learning Platform (LP) in all areas, in particular message and communication tools and publishing facilities.
- + Pupils/staff will be advised about acceptable conduct and use when using the LP.
- + Only members of the current pupil, parent/carers and staff community will have access to the LP.
- + All users will be mindful of copyright issues and will only upload appropriate content onto the LP.
- + When staff, pupils' etc. leave the school their account or rights to specific school areas will be disabled or transferred to their new establishment.
- Any concerns about content on the LP will be recorded and dealt with in the following ways:
  - a) The user will be asked to remove any material deemed to be inappropriate or offensive.
  - b) The material will be removed by the site administrator if the user does not comply.
  - c) Access to the LP for the user may be suspended.
  - d) The user will need to discuss the issues with a member of leadership before reinstatement. e) A pupil's parent/carer may be informed.
- A visitor may be invited onto the LP by a member of the leadership. In this instance there may be an agreed focus or a limited time slot.
- Pupils may require editorial approval from a member of staff. This may be given to the pupil to fulfil a specific aim and may have a limited time frame.

### 3. Social Media Policy

- + Expectations regarding safe and responsible use of social media will apply to all members of the Wheatley Hill Primary community and exist in order to safeguard both the school/setting and the wider community, on and offline. Examples of social media may include blogs, wikis, social networking sites, forums, bulletin boards, multiplayer online gaming, apps, video/photo sharing sites, chatrooms, instant messenger and many others.
- + All members of Wheatley Hill Primary School community will be encouraged to engage in social media in a positive, safe and responsible manner at all times.
- + Information about safe and responsible use of social media will be communicated clearly and regularly to all members of Wheatley Hill Primary School community.
- + All members of Wheatley Hill Primary School community are advised not to publish specific and detailed private thoughts, concerns, pictures or messages on any social media services, especially content that may be considered threatening, hurtful or defamatory to others.
- + The school will control pupil and staff access to social media and social networking sites whilst on site and when using school provided devices and systems.
- + The use of social networking applications during school hours (Directed Teaching Time / Contact Time) for personal use **is not** permitted.
- + Inappropriate or excessive use of social media during school/work hours or whilst using school devices may result in disciplinary or legal action and/or removal of Internet facilities.
- + Any concerns regarding the online conduct of any member of Wheatley Hill Primary School community on social media sites should be reported to the leadership team and will be managed in accordance with policies such as anti-bullying, allegations against staff, behaviour and safeguarding/child protection.
- + Any breaches of school policy may result in criminal, disciplinary or civil action being taken and this will depend upon the age of those involved and the circumstances of the wrong committed. Action taken will be in accordance with relevant policies, such as anti-bullying, allegations against staff, behaviour and safeguarding/child protection.

#### 3.2. Official use of social media

- + Wheatley Hill Primary School official social media channels are:
  - o [www.whprimary.com](http://www.whprimary.com) / [www.whnursery.com](http://www.whnursery.com) / [@wheatleyhill](https://www.instagram.com/wheatleyhill)
- + Official use of social media sites by the school will only take place with clear educational or community engagement objectives with specific intended outcomes e.g. increasing parental engagement.
- + Official use of social media sites as communication tools will be risk assessed and formally approved by the headteacher.
- + Official school social media channels will be set up as distinct and dedicated social media site or account for educational or engagement purposes.
- + Staff will use school provided email addresses to register for and manage any official approved social media channels.
- + Members of staff running official social media channels will sign a specific Acceptable Use Policy (AUP) to ensure they are aware of the required behaviours and expectations of use and to ensure that sites are used safely, responsibly and in accordance with local and national guidance and legislation.
- + All communication on official social media platforms will be clear, transparent and open to scrutiny.

- + Any online publication on official social media sites will comply with legal requirements including the Data Protection Act 1998, right to privacy conferred by the Human Rights Act 1998, or similar duty to protect private information and will not breach any common law duty of confidentiality, copyright etc.
- + Official social media use will be in line with existing policies including anti-bullying and child protection.
- + Images or videos of children will only be shared on official social media sites/channels in accordance with the image use policy.
- + Information about safe and responsible use of social media channels will be communicated clearly and regularly to all members of the community.
- + Official social media sites, blogs or wikis will be suitably protected (e.g. password protected) and where possible/appropriate, run and/or linked to from the school website and take place with written approval from the Leadership Team.
- + Leadership staff must be aware of account information and relevant details for social media channels in case of emergency, such as staff absence.
- + Parents/Carers and pupils will be informed of any official social media use, along with expectations for safe use and action taken to safeguard the community.
- Public communications on behalf of the school will, where possible, be read and agreed by at least one other colleague.
- Official social media channels will link back to the school website and/or Acceptable Use Policy to demonstrate that the account is official.
- The school will ensure that any official social media use does not exclude members of the community who are unable or unwilling to use social media channels.

### **3.3 Staff personal use of social media**

- + The safe and responsible use of social networking, social media and personal publishing sites will be discussed with all members of staff as part of staff induction and will be revisited and communicated via regular staff training opportunities.
- + Safe and professional behaviour will be outlined for all members of staff (including volunteers) as part of the school Acceptable Use Policy.
- + All members of staff are advised not to communicate with or add as 'friends' any current or past children/pupils or current or past pupils' family members via any personal social media sites, applications or profiles. Any pre-existing relationships or exceptions that may compromise this will be discussed with Designated Safeguarding Lead and/or the headteacher.
- + If ongoing contact with pupils is required once they have left the school roll, then members of staff will be expected to use existing alumni networks or use official school provided communication tools.
- + All communication between staff and members of the school community on school business will take place via official approved communication channels.
- + Staff will not use personal social media accounts to make contact with pupils or parents, nor should any contact be accepted, except in circumstance whereby prior approval has been given by the Headteacher/manager.
- + Any communication from pupils/parents received on personal social media accounts will be reported to the schools designated safeguarding lead.
- + Information and content that staff members have access to as part of their employment, including photos and personal information about pupils and their family members, colleagues etc. will not be shared or discussed on personal social media sites.

- + All members of staff are strongly advised to safeguard themselves and their privacy when using social media sites. This will include being aware of location sharing services, setting the privacy levels of their personal sites as strictly as they can, opting out of public listings on social networking sites, logging out of accounts after use and keeping passwords safe and confidential.
- + All members of staff are encouraged to carefully consider the information, including text and images, they share and post online and to ensure that their social media use is compatible with their professional role and is in accordance with schools policies (**safeguarding, confidentiality, data protection etc.**) and the wider professional and legal framework.
- + Members of staff will be encouraged to manage and control the content they share and post online. Advice will be provided to staff via staff training and by sharing appropriate guidance and resources on a regular basis.
- + Members of staff will notify the Leadership/Management Team immediately if they consider that any content shared or posted via any information and communications technology, including emails or social networking sites conflicts with their role in the school.
- Members of staff are encouraged not to identify themselves as employees of Wheatley Hill Primary School on their personal social networking accounts. This is to prevent information on these sites from being linked with the school and also to safeguard the privacy of staff members and the wider community.
- Members of staff will ensure that they do not represent their personal views as that of the school on social media.
- School email addresses will not be used for setting up personal social media accounts.
- Members of staff who follow/like the school/settings social media channels will be advised to use dedicated professional accounts, where possible, to avoid blurring professional boundaries.

### **3.4 Staff official use of social media**

- + If members of staff are participating in online activity as part of their capacity as an employee of the school/setting, then they are requested to be professional at all times and to be aware that they are an ambassador for the school/setting.
- + Staff using social media officially will disclose their official role/position but always make it clear that they do not necessarily speak on behalf of the school.
- + Staff using social media officially will be responsible, credible, fair and honest at all times and consider how the information being published could be perceived or shared.
- + Staff using social media officially will always act within the legal frameworks they would adhere to within the workplace, including libel, defamation, confidentiality, copyright, data protection as well as equalities laws.
- + Staff must ensure that any image posted on any official social media channel have appropriate written parental consent.
- + Staff using social media officially will be accountable and must not disclose information, make commitments or engage in activities on behalf of the school unless they are authorised to do so.
- + Staff using social media officially will inform their line manager, the Designated Safeguarding Lead and/or the head teacher/manager of any concerns such as criticism or inappropriate content posted online.
- + Staff will not engage with any direct or private messaging with children or parents/carers through social media and will communicate via official communication channels.
- + Staff using social media officially will sign the school social media Acceptable Use Policy.

### **3.5 Pupils use of social media**

- + Safe and responsible use of social media sites will be outlined for children and their parents as part of the Acceptable Use Policy.
- + Personal publishing on social media sites will be taught to pupils as part of an embedded and progressive education approach via age appropriate sites which have been risk assessed and approved as suitable for educational purposes.
- + Pupils will be advised to consider the risks of sharing personal details of any kind on social media sites which may identify them and / or their location. Examples would include real/full name, address, mobile or landline phone numbers, school attended, Instant messenger contact details, email addresses, full names of friends/family, specific interests and clubs etc.
- + Pupils will be advised not to meet any online friends without a parent/carer or other responsible adult's permission and only when they can be present.
- + Pupils will be advised on appropriate security on social media sites and will be encouraged to use safe and passwords, deny access to unknown individuals and be supported in learning how to block and report unwanted communications.
- + Pupils will be encouraged to approve and invite known friends only on social networking sites and to deny access to others by making profiles private/protected.
- + Parents will be informed of any official social media use with pupils and written parental consent will be obtained, as required.
- + Any official social media activity involving pupils will be moderated by the school where possible.
- + The school is aware that many popular social media sites state that they are not for children under the age of 13, therefore the School will not create accounts within school specifically for children under this age.
- + Any concerns regarding pupils' use of social networking, social media and personal publishing sites, both at home and at school, will be dealt with in accordance with existing school policies including anti-bullying and behaviour.
- + Any concerns regarding pupils' use of social networking, social media and personal publishing sites, both at home and at school, will be raised with parents/carers, particularly when concerning any underage use of social media sites.

## **4. Use of Personal Devices and Mobile Phones**

- + The widespread ownership of mobile phones and a range of other personal devices among children, young people and adults will require all members Wheatley Hill Primary School community to take steps to ensure that mobile phones and personal devices are used responsibly.
- + The use of mobile phones and other personal devices by young people and adults will be decided by the school and is covered in appropriate policies including the school Acceptable Use Policy.
- + Wheatley Hill Primary School recognises that personal communication through mobile technologies is an accepted part of everyday life for children, staff and parents/carers but requires that such technologies need to be used safely and appropriately within school.

### **4.2 Expectations for safe use of personal devices and mobile phones**

- + All use of personal devices and mobile phones will take place in accordance with the law and other appropriate school policies.
- + Electronic devices of all kinds that are brought in on site are the responsibility of the user at all times. The school accepts no responsibility for the loss, theft or damage of such items. Nor will the school accept responsibility for any adverse health effects caused by any such devices either potential or actual.
- + Mobile phones and personal devices are not permitted to be used in certain areas within the school site such as changing rooms, toilets and corridors.
- + The sending of abusive or inappropriate messages or content via mobile phones or personal devices is forbidden by any member of the community and any breaches will be dealt with as part of the discipline/behaviour policy.
- + Members of staff will be issued with a work phone number and email address where contact with pupils or parents/carers is required.
- + All members of Wheatley Hill Primary School community will be advised to take steps to protect their mobile phones or devices from loss, theft or damage.
- + All members of Wheatley Hill Primary School community will be advised to use passwords/pin numbers to ensure that unauthorised calls or actions cannot be made on their phones or devices if they are lost or stolen. Passwords and pin numbers should be kept confidential. Mobile phones and personal devices should not be shared.
- All members of Wheatley Hill Primary School community will be advised to ensure that their mobile phones and personal devices do not contain any content which may be considered to be offensive, derogatory or would otherwise contravene the school policies.
- School mobile phones and devices must always be used in accordance with the Acceptable Use Policy and any other relevant policies.
- School mobile phones and devices used for communication with parents and pupils must be suitably protected via a passcode/password/pin and must only be accessed and used by members of staff.

### 4.3 Pupils use of personal devices and mobile phones

- Pupils will be educated regarding the safe and appropriate use of personal devices and mobile phones.
- All use of mobile phones and personal devices by children will take place in accordance with the acceptable use policy.
- Pupil's personal mobile phones and personal devices will be kept in a secure place, switched off and kept out of sight during lessons and while moving between lessons.
- Mobile phones or personal devices will not be used by pupils during lessons or formal school time unless as part of an approved and directed curriculum based activity with consent from a member of staff. The use of personal mobile phones or devices for a specific education purpose does not mean that blanket use is permitted.
- If members of staff have an educational reason to allow children to use their mobile phones or personal devices as part of an educational activity then it will only take place when approved by the Leadership Team.
- If a pupil needs to contact his/her parents/carers they will be allowed to use a school phone.
- Parents are advised not to contact their child via their mobile phone during the school day, but to contact the school office. Exceptions may be permitted in exceptional circumstances on a case-by-case basis and as approved by the headteacher.
- Pupils should protect their phone numbers by only giving them to trusted friends and family members.
- Pupils will be instructed in safe and appropriate use of mobile phones and personal devices and will be made aware of boundaries and consequences.
- Mobile phones and personal devices must not be taken into examinations. Pupils found in possession of a mobile phone or personal device during an exam will be reported to the appropriate examining body. This may result in the pupil's withdrawal from either that examination or all examinations.
- If a pupil breaches the school policy then the phone or device will be confiscated and will be held in a secure place in the school office. Mobile phones and devices will be released to parents/carers in accordance with the school policy.
- School staff may confiscate a pupil's mobile phone or device if they believe it is being used to contravene the schools behaviour or bullying policy or could contain youth produced sexual imagery (sexting). The phone or device may be searched by a member of the Leadership team with the consent of the pupil or parent/carer and content may be deleted or requested to be deleted, if appropriate. Searches of mobile phone or personal devices will only be carried out in accordance with the schools policy.  
<https://www.gov.uk/government/publications/searching-screening-and-confiscation> )
- If there is suspicion that material on a pupil's personal device or mobile phone may be illegal or may provide evidence relating to a criminal offence then the device will be handed over to the police for further investigation.



## 4.5 Staff use of personal devices and mobile phones

- + Members of staff are not permitted to use their own personal phones or devices for contacting children, young people and their families within or outside of the setting in a professional capacity. Any pre-existing relationships which could compromise this will be discussed with leaders.
- + Staff will not use personal devices such as mobile phones, tablets or cameras to take photos or videos of children and will only use work-provided equipment for this purpose.
- + Members of staff will ensure that any use of personal phones and devices will always take place in accordance with the law e.g. data protection as well as relevant school policy and procedures e.g. confidentiality, data security, Acceptable Use etc.
- Staff will not use any personal devices directly with children and will only use work-provided equipment during lessons/educational activities.
- Staff personal mobile phones and devices will be switched off/switched to 'silent' mode during lesson times.
- Bluetooth or other forms of communication should be "hidden" or switched off during lesson times.
- Personal mobile phones or devices will not be used during teaching periods unless permission has been given by a member of the Leadership Team in emergency circumstances.
- Staff will ensure that any content bought on site via mobile phones and personal devices are compatible with their professional role and expectations.
- If a member of staff breaches the school policy then disciplinary action will be taken.
- If a member of staff is thought to have illegal content saved or stored on a mobile phone or personal device or have committed a criminal offence then the police will be contacted.
- Any allegations against members of staff involving personal use of mobile phone or devices will be responded to following the school allegations management policy.

## 4.6 Visitors use of personal devices and mobile phones

- + Parents/carers and visitors must use mobile phones and personal devices in accordance with the school acceptable use policy.
- + Use of mobile phones or personal devices by visitors and parents/carers to take photos or videos must take place in accordance with the school image use policy.
- The school will ensure appropriate signage and information is displayed and provided to inform visitors of expectations of use.
- Staff will be expected to challenge concerns when safe and appropriate and will always inform the Designated Safeguarding Lead of any breaches of use by visitors.

## ***5. Policy Decisions***

### ***5.1. Reducing online risks***

- + Wheatley Hill Primary School is aware that the Internet is a constantly changing environment with new apps, tools, devices, sites and material emerging at a rapid pace.
- + Emerging technologies will be examined for educational benefit and the school leadership team will ensure that appropriate risk assessments are carried out before use in school is allowed.
- + The school will ensure that appropriate filtering and monitoring systems are in place to prevent staff and pupils from accessing unsuitable or illegal content.
- + The school will take all reasonable precautions to ensure that users access only appropriate material. However, due to the global and connected nature of Internet content, it is not always possible to guarantee that access to unsuitable material will never occur via a school computer or device.
- + The school will audit technology use to establish if the online safety (e–Safety) policy is adequate and that the implementation of the policy is appropriate.
- Methods to identify, assess and minimise online risks will be reviewed regularly by the schools leadership team.

### ***5.2. Internet use throughout the wider school community***

- The school will liaise with local organisations (Feeder Schools, Police etc.) to establish a common approach to online safety.
- The school will work with the local community’s needs (including recognising cultural backgrounds, languages, religions and ethnicity) to ensure internet use is appropriate.
- The school will provide an Acceptable Use Policy for any guest/visitor who needs to access the school computer system or internet on site

### ***5.3 Authorising internet access***

- + All staff, pupils and visitors will read and sign the Acceptable Use Policy before using any school resources.
- + Parents will be informed that pupils will be provided with supervised Internet access which is appropriate to their age and ability.
- + Parents will be asked to read the Acceptable Use Policy for pupil access and discuss it with their child, where appropriate.
- + When considering access for vulnerable members of the community (such as with children with special education needs) the school will make decisions based on the specific needs and understanding of the pupil(s).

## 6. Engagement Approaches

### 6.1 Engagement and education of children and young people

Useful online safety programmes include:

- Think U Know: [www.thinkuknow.co.uk](http://www.thinkuknow.co.uk)
  - Childnet: [www.childnet.com](http://www.childnet.com)
  - Kidsmart: [www.kidsmart.org.uk](http://www.kidsmart.org.uk)
  - Digital Literacy Scheme of Work: [www.digital-literacy.org.uk](http://www.digital-literacy.org.uk)
  - Internet Matters: [www.internetmatters.org](http://www.internetmatters.org)
  - BBC
    - [www.bbc.co.uk/webwise](http://www.bbc.co.uk/webwise)
    - [www.bbc.co.uk/cbbc/topics/stay-safe](http://www.bbc.co.uk/cbbc/topics/stay-safe)
    - [www.bbc.co.uk/education](http://www.bbc.co.uk/education)
- 
- + An online safety curriculum will be established and embedded throughout the whole school, to raise awareness regarding the importance of safe and responsible internet use amongst pupils.
  - + Education about safe and responsible use will precede internet access.
  - + Pupils will be supported in reading and understanding the Acceptable Use Policy in a way which suits their age and ability.
  - + All users will be informed that network and Internet use will be monitored.
  - + Online safety will be included in the PSHE, SRE, Citizenship and Computing programmes of study, covering both safe school and home use.
  - Pupils input will be sought when writing and developing school online safety policies and practices, including curriculum development and implementation.
  - Online safety education and training will be included as part of the transition programme across the Key Stages and when moving between establishments.
  - Acceptable Use expectations and Posters will be posted in all rooms with Internet access.
  - Safe and responsible use of the Internet and technology will be reinforced across the curriculum and within all subject areas.
  - External support will be used to complement and support the schools internal online safety education approaches.
  - The school will reward positive use of technology by pupils.
  - The school will implement peer education to develop online safety as appropriate to the needs of the pupils.

## ***6.2 Engagement and education of children and young people considered to be vulnerable***

- + Wheatley Hill Primary School is aware that some children may be considered to be more vulnerable online due to a range of factors.
- + Wheatley Hill Primary School will ensure that differentiated and ability appropriate online safety education is given, with input from specialist staff as appropriate (e.g. SENCO, Looked after Child Coordinator).

## ***6.3 Engagement and education of staff***

- + The online safety policy will be formally provided to and discussed with all members of staff as part of induction and will be reinforced and highlighted as part of our safeguarding responsibilities.
- + Staff will be made aware that our Internet traffic can be monitored and traced to the individual user. Discretion and professional conduct is essential when using school systems and devices.
- + Up-to-date and appropriate staff training in safe and responsible Internet use, both professionally and personally, will be provided for all members of staff in a variety of ways, on a regular (at least annual) basis.
- + All members of staff will be made aware that their online conduct out of school could have an impact on their role and reputation within school. Civil, legal or disciplinary action could be taken if they are found to bring the profession or institution into disrepute, or if something is felt to have undermined confidence in their professional abilities.
- Members of staff with a responsibility for managing filtering systems or monitor ICT use will be supervised by the Leadership Team and will have clear procedures for reporting issues or concerns.
- The school will highlight useful online tools which staff should use according to the age and ability of the pupils.

## ***6.4 Engagement and education of parents and carers***

Awareness-raising with families should focus on:

- The range of different ways children and young people use and access technology e.g. mobile phones, games consoles, tablets and apps etc. not just laptops and computers.
- The many positive uses of technology as otherwise online safety can easily become frightening and scaremongering so be aware that the vast majority of interactions and experiences on the internet are positive!
- The importance of developing risk awareness and risk management by children and young people (according to their age and ability) and resources parents/carers can use to help discuss online safety
- Practical tips for online safety in the home such as using filters, parental controls, creating appropriate user profiles and home computer security
- + Wheatley Hill Primary School recognise that parents/carers have an essential role to play in enabling children to become safe and responsible users of the internet and digital technology.
- + Parents' attention will be drawn to the school online safety policy and expectations in newsletters, letters, school prospectus and on the school website.

- + A partnership approach to online safety at home and at school with parents will be encouraged. This may include offering parent evenings with demonstrations and suggestions for safe home Internet use or highlighting online safety at other well attended events e.g. parent evenings, transition events, fetes and sports days.
- Parents will be encouraged to read the school Acceptable Use Policy for pupils and discuss its implications with their children.
- Information and guidance for parents on online safety will be made available to parents in a variety of formats.

## **7. Technical Security**

### **7.1 Managing Personal Data**

The school has a separate Data Protection Policy (GDPR – May 2018)

### **7.2 Security and Management of Information Systems**

It is important to review the security of the whole system from user to Internet. This is a major responsibility that includes not only the delivery of essential learning services but also the personal safety of staff and pupils.

#### **Local Area Network (LAN) security issues include:**

- Users must act reasonably — e.g. the downloading of large files during the working day will affect the service that others receive.
- Users must take responsibility for their network use. For DCC staff, flouting electronic use policy is regarded as a reason for dismissal.
- Workstations should be secured against user mistakes and deliberate actions.
- Servers must be located securely and physical access restricted.
- The server operating system must be secured and kept up to date.
- Virus protection for the whole network must be installed and current.
- Access by wireless devices must be proactively managed and secured with a minimum of WPA2 encryption.

#### **Wide Area Network (WAN) security issues include:**

- Broadband firewalls configured to prevent unauthorised access between schools.
  - As schools move to more cloud based systems the reliability of internet access will become more important.
- + The school will complete a technical audit on a regular basis.
- + The security of the school information systems and users will be reviewed regularly.
- + Virus protection will be updated regularly.
- Portable media may not be used without specific permission followed by an anti-virus /malware scan.
  - Unapproved software will not be allowed in work areas or attached to email.
  - Files held on the school's network can be checked.
  - The computing coordinator/network manager will review system capacity regularly.
  - The appropriate use of user logins and passwords to access the school network will be enforced for all but the youngest users.
  - All users will be expected to log off or lock their screens/devices if systems are unattended.

## Password policy

All users will be informed not to share passwords or information with others and not to login as another user at any time.

- Staff and pupils must always keep their password private and must not share it with others or leave it where others can find it.
- All members of staff will have their own unique username and private passwords to access school systems. Members of staff are responsible for keeping their password private.

## 7.3 Filtering and Monitoring

'Keeping Children Safe in Education' 2022 states that Governing bodies and proprietors should be doing all that they reasonably can to limit children's exposure to online risks and should ensure that their school has appropriate filters and monitoring systems in place.

Internet access controls fall into several overlapping types (commonly described as filtering):

- Blocking strategies prevent access to a list of unsuitable sites. Maintenance of the blocking list is a major task as new sites appear every day.
  - A walled garden or "allow list" restricts access to a list of approved sites. Such lists inevitably limit pupils' access to a narrow range of content.
  - Dynamic content filtering examines web page content or email for unsuitable words.
  - Keyword lists filter search engine searches and URLs for inappropriate results and web addresses.
  - Rating systems give each web page a rating for sexual, profane, violent or other unacceptable content. Web browsers can be set to reject rated pages exceeding a threshold.
  - URL monitoring records the Internet sites visited by individual users. Reports can be produced to investigate pupil access.
  - Key loggers record all text sent by a workstation and analyse it for patterns.
  - Smoothwall provides reports about usage that could potentially indicate an issue which requires further investigation. Alerting e-mails are sent to The Headteacher, who then takes appropriate action.
- 
- + The governors will ensure that the school has age and ability appropriate filtering and monitoring in place whilst using school devices and systems to limit children's exposure to online risks.
  - + The school's internet access strategy will be dependent on the need and requirements of our community and will therefore be designed to suit the age and curriculum requirements of our pupils, with advice from technical, educational and safeguarding staff.
  - + All monitoring of school owned/provided systems will take place to safeguard members of the community.
  - + All users will be informed that use of school systems can be monitored and that all monitoring will be in line with data protection, human rights and privacy legislation.
  - + The school uses educational filtered secure broadband connectivity through Durham County Council.
  - + The school will have a clear procedure for reporting breaches of filtering which all members of the school community (all staff and all pupils) will be made aware of.
  - + If staff or pupils discover unsuitable sites, the URL will be reported to the School Online Safety Lead and will then be recorded and escalated as appropriate.

- + The School filtering system will block all sites on the Internet Watch Foundation (IWF) list.
- + Changes to the school filtering policy will be risk assessed by staff with educational and technical experience prior to any changes and where appropriate with consent from the Leadership Team.
- + All changes to the school filtering policy will be logged and recorded.
- + The Leadership Team will ensure that regular checks are made to ensure that the filtering methods selected are effective and appropriate. A simple log will be kept showing when checks were completed.
- + Any material that the school believes is illegal will be reported to appropriate agencies such as IWF, Kent Police or CEOP immediately.

#### ***7.4 Management of applications (apps) used to record children's progress***

- + Any use of cloud based systems will follow the guidance from the ICO
- + The headteacher is ultimately responsible for the security of any data or images held of children.
- + Apps/systems which store personal data will be risk assessed prior to use.
- + Only school issued devices will be used for apps that record and store children's personal details, attainment or photographs. Personal staff mobile phones or devices will not be used to access or upload content to any apps which record and store children's personal details, attainment or images.
- + Devices will be appropriately encrypted if taken off site to prevent a data security breach in the event of loss or theft.
- + Users will be advised on safety measures to protect all members of the community such as using strong passwords, logging out of systems etc.
- + Parents will be informed of the schools expectations regarding safe and appropriate use (e.g. not sharing passwords or sharing images) prior to being given access.

### ***8. Responding to Online Incidents and Safeguarding Concerns***

- + All members of the community will be made aware of the reporting procedure for online safety concerns, including: breaches of filtering, youth produced sexual imagery (sexting), cyberbullying and illegal content.
- + All members of the community must respect confidentiality and the need to follow the official procedures for reporting concerns.
- + Learners, parents and staff will be informed of our complaints procedure and staff will be made aware of the whistleblowing procedure.
- + We require staff, parents, carers and learners to work in partnership to resolve online safety issues.
- + After any investigations are completed, we will debrief, identify lessons learnt and implement any policy or curriculum changes as required.
- + The school will follow the NSPCC guidance on when to contact the Police available here :- <https://www.npcc.police.uk/documents/Children%20and%20Young%20people/When%20to%20call%20the%20police%20guidance%20for%20schools%20and%20colleges.pdf>
- + If an incident or concern needs to be passed beyond our community (for example, if other local settings are involved or the public may be at risk), the DSL or headteacher/manager will speak with Durham Police first to ensure that potential investigations are not compromised.

#### **Concerns about Learners' Welfare**



- + The DSL (or deputy) will be informed of any online safety incidents involving safeguarding or child protection concerns.
- + The DSL (or deputy) will record these issues in line with our child protection policy.
- + The DSL (or deputy) will ensure that online safety concerns are escalated and reported to relevant agencies in line with the DSCP thresholds and procedures.
- + We will inform parents and carers of online safety incidents or concerns involving their child, as and when required.

#### **Staff Misuse**

- + Any complaint about staff misuse will be referred to the headteacher/manager, in accordance with the safeguarding policy.
- + Issues which do not meet the threshold requiring reporting to the LADO will be recorded in the schools record of low level concerns.
- + Any allegations regarding a member of staff's online conduct reaching the threshold will be discussed with the LADO (Local Authority Designated Officer).
- + Appropriate action will be taken in accordance with our staff behaviour policy/code of conduct.

## **Appendix A**

### **9. Procedures for Responding to Specific Online Incidents or Concerns**

- + The school will follow the NSPCC guidance on when to contact the Police available here :-  
<https://www.npcc.police.uk/documents/Children%20and%20Young%20people/When%20to%20call%20the%20police%20guidance%20for%20schools%20and%20colleges.pdf>

#### **9.1 Responding to concerns regarding Youth Produced Sexual Imagery or “Sexting”**

- + Wheatley Hill Primary School will ensure that all members of the community are made aware of the potential social, psychological and criminal consequences of sharing, possessing and creating youth produced sexual imagery (known as “sexting”).
- + The school will implement preventative approaches via a range of age and ability appropriate educational approaches for pupils, staff and parents/carers.
- + Wheatley Hill Primary School views “sexting” as a safeguarding issue and all concerns will be reported to and dealt with by the Designated Safeguarding Lead.
- + The school will follow the guidance as set out in ‘Sexting in schools: youth produced sexual imagery and how to handle it’
- + If the school are made aware of incident involving creating youth produced sexual imagery the school will:
  - Act in accordance with the schools child protection and safeguarding policy and the relevant LSCB procedures
  - Immediately notify the designated safeguarding lead.
  - Store the device securely.
  - Carry out a risk assessment in relation to the children(s) involved.
  - Consider the vulnerabilities of children(s) involved (including carrying out relevant checks with other agencies)
  - Make a referral to children’s social care and/or the police (as needed/appropriate).
  - Put the necessary safeguards in place for children e.g. offer counselling support and immediate protection and offer appropriate pastoral support for those involved.
  - Implement appropriate sanctions in accordance with the schools behaviour policy but taking care not to further traumatise victims where possible.
  - Review the handling of any incidents to ensure that the school is implementing best practice and the leadership team will review and update any management procedures where necessary.
  - Inform parents/carers about the incident and how it is being managed.
- + The school will not view any images suspected of being youth produced sexual imagery unless there is no other possible option or there is a clear need or reason to do so (in these cases the image will only be viewed by the Designated Safeguarding Lead).
- + The school will not send, share or save content suspected to be an indecent image of children and will not allow or request children to do so.
- + If an indecent image has been taken or shared on the school network or devices then the school will take action to block access to all users and isolate the image.

- + The school will take action regarding creating youth produced sexual imagery, regardless of the use of school equipment or personal equipment, both on and off the premises.
- + The school will ensure that all members of the community are aware of sources of support regarding youth produced sexual imagery.

## **9.2. Responding to concerns regarding Online Child Sexual Abuse and Exploitation**

### **Discussion:**

Online child sexual abuse within this policy context is specifically defined as when children are sexually abused or exploited via the use of technology and the internet. Typically this is referred to as “online grooming” however this term can sometimes be considered to be too narrow when considering online child sexual abuse as using the term “grooming” may imply that the behaviour has taken place over a period of time whilst an offender has built a relationship and gained the trust of their victim. Whilst this longer term process still occurs, current trends identified nationally (CEOP/NCA) and locally would suggest that the period of engagement between offender and victim can in many cases be extremely brief. In 2015, CEOP identified that the objectives of online child sexual abuse have evolved and can lead to a range of offending outcomes, such as deceiving children into producing indecent images of themselves or engaging in sexual chat or sexual activity over webcam. Online child sexual abuse can also result in offline offending such as meetings between an adult and a child for sexual purposes following online engagement.

OSCE can also be perpetrated by young people themselves and these issues should be viewed and responded to in line with the Kent Safeguarding Children Board procedure for children who display harmful behaviours (2.2.2).

Online child sexual abuse can also link in with Child Sexual Exploitation and DSLs should be aware of the Durham LSCB information and toolkit <http://www.durham-lscb.org.uk/professionals/child-sexual-exploitation/>

Schools must be aware of and understand the law regarding the online sexual abuse and exploitation of children. Specifically (but not limited to):

- The Sexual Offences Act 2003 – Section 15. Meeting a child following sexual grooming.
- The Sexual Offences Act 2003 – Section 8. Causing or inciting a child under 13 to engage in sexual activity
- The Sexual Offences Act 2003 – Section 10. Causing or inciting a child to engage in sexual activity.
- The Sexual Offences Act 2003 – Section 12. Causing a child to watch a sexual act
- The Sexual Offences Act 2003 – Section 13. Child sex offences (section 10, 11 and 12) but committed by children (offender is under 18).
- The Serious Crime Act 2015 - Part 5. Protection of Children - Section 67. Sending a child sexualised communications.

More information about these offences can be found within the legal framework section of the policy template.

Designated Safeguarding Leads (DSLs) should ensure that they are familiar with the relevant Kent Safeguarding Children Board Threshold and procedures regarding online safety, including but not limited to:

- 2.2.2: Children Who Exhibit Harmful Behaviour including Sexual Harm (Assessing and Providing Interventions)
- 2.2.7: Working with Sexually Active Young People
- 2.2.9: Bullying
- 2.2.10: Online Safety, Child Abuse and Technology

- 2.2.11: Safeguarding Children Abused through Sexual Exploitation
- + Wheatley Hill Primary School will ensure that all members of the community are made aware of online child sexual abuse, including exploitation and grooming including the consequences, possible approaches which may be employed by offenders to target children and how to respond to concerns.
- + The school will implement preventative approaches for online child sexual abuse via a range of age and ability appropriate educational approaches for pupils, staff and parents/carers.
- + Wheatley Hill Primary School views online child sexual abuse as a safeguarding issue and all concerns will be reported to and dealt with by the Designated Safeguarding Lead.
- + If the school is unclear if a criminal offence has been committed then the Designated Safeguarding Lead will obtain advice immediately from Durham Police.
- + If the school are made aware of incident involving online child sexual abuse of a child then the school will:
  - Act in accordance with the schools child protection and safeguarding policy and the relevant LSCB procedures.
  - Immediately notify the designated safeguarding lead.
  - Store any devices involved securely.
  - Immediately inform Durham police via 101 (using 999 if a child is at immediate risk)
  - Where appropriate the school will involve and empower children to report concerns regarding online child sexual abuse e.g. using the Click CEOP report form: [www.ceop.police.uk/safety-centre/](http://www.ceop.police.uk/safety-centre/)
  - Carry out a risk assessment which considers any vulnerabilities of pupil(s) involved (including carrying out relevant checks with other agencies).
  - Make a referral to children's social care (if needed/appropriate).
  - Put the necessary safeguards in place for pupil(s) e.g. offer counselling support and immediate protection and offer appropriate pastoral support for those involved.
  - Inform parents/carers about the incident and how it is being managed.
  - Review the handling of any incidents to ensure that the school is implementing best practice and the school leadership team will review and update any management procedures where necessary.
- The school will take action regarding online child sexual abuse regardless of the use of school equipment or personal equipment, both on and off the school premises.
- The school will ensure that all members of the community are aware of sources of support regarding online child sexual abuse.
- If pupils at other schools are believed to have been targeted then the school will seek support from the Education Safeguarding Team to enable other schools to take appropriate action to safeguarding their community.
- The school will ensure that the Click CEOP report button is visible and available to pupils and other members of the school community, for example including the CEOP report button the school website homepage and on intranet systems.

### **9.3. Responding to concerns regarding Indecent Images of Children (IIOC)**

#### **Discussion:**

Schools and settings must be aware of and understand the law regarding indecent images of children. Specifically (but not limited to):

- The Sexual Offences Act 2003 (England and Wales) defines a child, for the purposes of indecent images, as anyone under the age of 18. The Civic Government (Scotland) Act, 1982 replicates this.
- The Sexual Offences Act 2003 (England and Wales) provides a defence for handling potentially criminal images and this is supported by a Memorandum of Understanding which provides guidance on what is and is not acceptable.

It is an offence to possess, distribute, show and make indecent images of children. Making of and distributing indecent images of children includes printing and viewing them on the internet otherwise known as 'downloading'. More information about these offences can be found within the legal framework section.

- + Wheatley Hill Primary School will ensure that all members of the community are made aware of the criminal nature of Indecent Images of Children (IIOC) including the possible consequences.
- + The school will take action regarding of Indecent Images of Children (IIOC) regardless of the use of school equipment or personal equipment, both on and off the premises.
- + The school will take action to prevent access accidental access to of Indecent Images of Children (IIOC) for example using an internet Service provider (ISP) which subscribes to the Internet Watch Foundation block list, implementing appropriate web filtering, implementing firewalls and anti-spam software.
- + If the school is unclear if a criminal offence has been committed then the Designated Safeguarding Lead will obtain advice immediately through the Education Safeguarding Team and/or Durham Police.
- If the school/setting is made aware of Indecent Images of Children (IIOC) then the school will:
  - Act in accordance with the schools child protection and safeguarding policy and the relevant Kent Safeguarding Child Boards procedures.
  - Immediately notify the school Designated Safeguard Lead.
  - Store any devices involved securely.
  - Immediately inform appropriate organisations e.g. the Internet Watch Foundation (IWF), Durham police via 101 (using 999 if a child is at immediate risk) and/or the LADO (if there is an allegation against a member of staff).
- If the school are made aware that a member of staff or a pupil has been inadvertently exposed to indecent images of children whilst using the internet then the school will:
  - Ensure that the Designated Safeguard Lead is informed.
  - Ensure that the URLs (webpage addresses) which contain the suspect images are reported to the Internet Watch Foundation via [www.iwf.org.uk](http://www.iwf.org.uk).
  - Ensure that any copies that exist of the image, for example in emails, are deleted.
- If the school are made aware that indecent images of children have been found on the schools electronic devices then the school will:
  - Ensure that the Designated Safeguard Lead is informed.

- Ensure that the URLs (webpage addresses) which contain the suspect images are reported to the Internet Watch Foundation via [www.iwf.org.uk](http://www.iwf.org.uk).
- Ensure that any copies that exist of the image, for example in emails, are deleted.
- Inform the police via 101 (999 if there is an immediate risk of harm) and children's social services (as appropriate).
- Only store copies of images (securely, where no one else has access to them and delete all other copies) at the request of the police only.
- If the school are made aware that a member of staff is found in possession of indecent images of children on their electronic device provided by the school, then the school will:
  - Ensure that the Designated Safeguard Lead is informed or another member of staff in accordance with the school whistleblowing procedure.
  - Contact the police regarding the images and quarantine any devices involved until police advice has been sought.
  - Inform the Local Authority Designated Officer (LADO) and other relevant organisations in accordance with the schools managing allegations policy.
  - Follow the appropriate school policies regarding conduct.

#### ***9.4. Responding to concerns regarding radicalisation and extremism online***

Schools and settings should be mindful of the specific responsibilities and requirements place upon them under the Prevent Duty <https://www.gov.uk/government/publications/protecting-children-from-radicalisation-the-prevent-duty>

From 1<sup>st</sup> July 2015 specified authorities, including all schools are subject to a duty under section 26 of the Counter-Terrorism and Security Act 2015("the CTSA 2015"), in the exercise of their functions, to have "due regard to the need to prevent people from being drawn into terrorism" This duty is known as the Prevent duty. The statutory Prevent guidance summarises the requirements on schools as undertaking risk assessment, working in partnership, staff training and IT policies.

Schools are expected to assess the risk of children being drawn into terrorism, including support for extremist ideas that are part of terrorist ideology which includes a range of extremism views including the far right. Schools should have clear procedures in place for protecting children who are identified to be at risk of radicalisation. These procedures may be set out in existing safeguarding policies and it is not necessary for schools and colleges to have distinct policies on implementing the Prevent duty. The online safety policy will be an important part of this role as it will highlight the action that the school will take to ensure that children are safe from terrorist and extremist material when accessing the internet in schools.

'Keeping Children Safe in Education' 2022 highlights that governing bodies and proprietors should ensure that suitable filtering is in place which takes into account the needs of the schools community. Schools should ensure that online safety education highlights the risks of extremist content online, especially regarding the use and power of social media as a tool in radicalisation.

When ensuring appropriate filtering is in place, schools should be mindful to act in accordance with the law, much like when ensuring the filtering blocks other forms of illegal content. It should also be noted that radicalisation and extremist views can be shared and accessed on variety of platforms, including user generated or social media sites such as Facebook and YouTube and schools should make filtering decisions with this in mind. The way in which the monitoring of internet and network use is managed will be down to individual schools to decide and

implement so as to meet their specific needs and requirements, for example taking into account the curriculum and also the needs and abilities of the community e.g. pupils or staff with EAL. The school (Head and Governing Body) needs to be able to satisfy itself that appropriate safeguarding measures (all reasonable precautions) are being taken to identify any activity which indicates that pupils or staff may be at risk of harm (or indeed putting others at risk). Leaders will need to ensure that appropriate time and resources are available to ensure that this is done sufficiently for a range of risks which will include radicalisation and extremism from a variety of perspectives as well as grooming and child sexual exploitation.

If schools/settings use devices which do not require pupils/staff to “login” to systems (such as iPads) to access the internet then they must ensure that there is appropriate mechanisms in place to log which member of the community has access to which devices to ensure that if concerns are identified, the school can trace users.

Staff with the responsibility for managing and monitoring the school filtering and network must have appropriate resources available to them as well as training and support to ensure that this can be carried out in both a manageable and a safe way. These decisions must be documented within the appropriate school policies (especially the school AUP) and be supported with training etc. and supervision all staff involved as well as the wider whole school staff and pupil group.

Schools should always be aware that simply relying on filtering to prevent radicalisation will not be sufficient as children are likely to have access to a range of devices within the home which may not be filtered or monitored, education around safe use if therefore essential. As all safeguarding risks, all members of staff should be alert to changes in children’s behaviour which may indicate that they may be at risk or in need of specific help or protection. All members of staff should receive appropriate training to enable them to explore their responsibilities with regards to prevent for safeguarding pupils and adults within the school community.

School staff should also understand when it is appropriate to make a referral to the Channel programme The Prevent team can be contacted for advice and by contacting [graham.mcardle@durham.gov.uk](mailto:graham.mcardle@durham.gov.uk)

Schools and settings may choose to highlight the overall response to the Prevent duty within existing policies and procedures rather than within the online safety policy.

### **Useful links regarding radicalisation and extremism**

DfE: [www.educateagainsthate.com](http://www.educateagainsthate.com)

Report online hate and terrorism: [www.gov.uk/report-terrorism](http://www.gov.uk/report-terrorism):

NCALT e-learning : [http://course.ncalt.com/Channel\\_General\\_Awareness/01/index.htm](http://course.ncalt.com/Channel_General_Awareness/01/index.htm)

‘Zak’ training: <https://www.kent.ac.uk/spssr/ccp/game/zakindex.html>

National helpline: 020 7340 7264 [Counter.extremism@education.gsi.gov.uk](mailto:Counter.extremism@education.gsi.gov.uk)

- + The school will take all reasonable precautions to ensure that children are safe from terrorist and extremist material when accessing the internet in schools and that suitable filtering is in place which takes into account the needs of pupils.
- + When concerns are noted by staff that a child may be at risk of radicalisation online then the Designated Safeguarding Lead (DSL) will be informed immediately and action will be taken in line with the safeguarding policy.
- + Online hate content directed towards or posted by specific members of the community will be responded to in line with existing school policies, including anti-bullying, behaviour etc. If the school is unclear if a

criminal offence has been committed then the Designated Safeguarding Lead will obtain advice immediately via the Education Safeguarding Team and/or Durham Police.

## ***9.5 Responding to concerns regarding cyberbullying***

Online or cyberbullying can be defined as the use of Information Communication Technology, particularly mobile phones and the internet to deliberately hurt or upset someone.

Cyberbullying is becoming increasingly prevalent with the rapid advances and use of modern technology. Mobile, internet and wireless technologies have increased the pace of communication and brought significant benefits to users worldwide but their popularity provides increasing opportunity for misuse through 'cyberbullying', with worrying consequences. It's crucial that children and young people as well as adults, use their devices and the internet safely and positively and they are aware of the consequences of misuse. As technology develops, bullying techniques can evolve to exploit it.

When children or adults are the target of bullying via mobiles phones, gaming or the Internet, they can often feel very alone, particularly if those around them do not understand online bullying and its effects. A once previously safe and enjoyable environment or activity can become threatening, harmful and a source of anxiety.

Cyberbullying may not always be intentional and repeated in the same way that traditional offline bullying is. Repeated harassment online could include an initial concern which is then shared or endorsed by others such as by "liking", "sharing" or "commenting". People may not feel that they are bullying by doing this and single issue may become more serious. It is very important that all incidents of online abuse are addressed as early as possible to prevent escalation

Education staff, parents and young people have to be constantly vigilant and work together to prevent this and tackle it wherever it appears. Cyberbullying is a method of bullying and should be viewed and treated the same as "real world" bullying and can happen to any member of the school community.

'Keeping Children Safe in Education' 2022 highlights the need for staff to be aware that abuse can be perpetrated by children themselves including cyberbullying, and staff must be aware of concerning behaviour and appropriate safeguarding responses.

It is essential that young people, school staff and parents and carers understand how online can affect people and how to respond and combat misuse. Promoting a culture of confident users will support innovation and safety.

There are a number of statutory obligations on schools with regard to behaviour which establish clear responsibilities to respond to bullying. In particular section 89 of the Education and Inspections Act 2006:

- Every school must have measures to encourage good behaviour and prevent all forms of bullying amongst pupils. These measures should be part of the school's behaviour policy which must be communicated to all pupils, school staff and parents
- Gives headteachers the ability to ensure that pupils behave when they are not on school premises or under the lawful control of school staff.

Where online bullying which takes place outside school is reported then it must be investigated and acted on appropriately by schools.



Under the Children Act 1989 a bullying incident should be addressed as a child protection concern when there is 'reasonable cause to suspect that a child is suffering, or is likely to suffer, significant harm' and Emotional abuse highlights the impact of online bullying. Where this is the case, the school staff should report their concerns to the Education Safeguards Team. Even where safeguarding is not considered to be an issue, schools may need to draw on a range of external services to support the pupil who is experiencing bullying, or to tackle any underlying issue which has contributed to a child doing the bullying.

Although bullying in itself is not a specific criminal offence in the UK, it is important to bear in mind that some types of harassing or threatening behaviour or communications both on and offline could be a criminal offence, for example under the Protection from Harassment Act 1997, the Malicious Communications Act 1988, the Communications Act 2003, and the Public Order Act 1986. If school staff feels that an offence may have been committed they should seek assistance from the police

Additional advice and information can be found at <http://www.kelsi.org.uk/support-for-children-and-young-people/child-protection-and-safeguarding/e-safety/cyberbullying>

For more information please read "Preventing and Tackling Bullying: Advice for School Leaders, Staff and Governing Bodies" <https://www.gov.uk/government/publications/preventing-and-tackling-bullying>

Childnet International have produced resources and guidance that can be used to give practical advice and guidance on cyberbullying: [www.childnet.com](http://www.childnet.com)

- + Cyberbullying, along with all other forms of bullying, of any member of Wheatley Hill Primary School community will not be tolerated. Full details are set out in the school policies regarding anti-bullying and behaviour.
- + All incidents of online bullying reported will be recorded.
- + There are clear procedures in place to investigate incidents or allegations and support anyone in the school community affected by online bullying.
- + If the school is unclear if a criminal offence has been committed then the Designated Safeguarding Lead will obtain advice immediately from Durham Police.
- + Pupils, staff and parents/carers will be advised to keep a record of cyberbullying as evidence.
- + The school will take steps to identify the bully where possible and appropriate. This may include examining school system logs, identifying and interviewing possible witnesses, and contacting the service provider and the police, if necessary.
- + Pupils, staff and parents/carers will be required to work with the school to support the approach to cyberbullying and the schools online safety ethos.
- Sanctions for those involved in online or cyberbullying may include:
  - Those involved will be asked to remove any material deemed to be inappropriate or offensive.
  - A service provider may be contacted to remove content if those involved refuse to or are unable to delete content.
  - Internet access may be suspended at school for the user for a period of time. Other sanctions for pupils and staff may also be used in accordance to the schools anti-bullying, behaviour policy or Acceptable Use Policy.
  - Parent/carers of pupils involved in online bullying will be informed.
  - The Police will be contacted if a criminal offence is suspected.

## **9.6 Responding to concerns regarding online hate**

Schools and settings will need to be aware that whilst there is likely to be a lot of content on the internet which may be considered to be offensive, very little of it is actually illegal. UK laws have been written to ensure that people can speak and write, even offensive material, without being prosecuted for their views. However there are some situations whereby posting offensive content online may be viewed as illegal as either harassment or possibly as a hate crime. Hate crimes are any crimes that are targeted at a person because of hostility or prejudice towards that person's:

- disability
- race or ethnicity
- religion or belief
- sexual orientation
- transgender identity

Schools must ensure that they respond appropriately regarding online hate and discrimination and support members of the community who may be targeted online.

### **Useful links**

[www.report-it.org.uk](http://www.report-it.org.uk) – Report hate crimes

[www.stoponlineabuse.org.uk](http://www.stoponlineabuse.org.uk) - Report online Sexism, homophobia, biphobia and transphobia

[www.homeoffice.gov.uk/crime-victims/reducing-crime/hate-crime/](http://www.homeoffice.gov.uk/crime-victims/reducing-crime/hate-crime/)

[www.stophateuk.org](http://www.stophateuk.org)

[www.voiceuk.org.uk](http://www.voiceuk.org.uk)

[www.victimsupport.org.uk](http://www.victimsupport.org.uk)

[www.stonewall.org.uk](http://www.stonewall.org.uk)

- + Online hate at Wheatley Hill Primary School will not be tolerated. Further details are set out in the school policies regarding anti-bullying and behaviour.
- + All incidents of online hate reported to the school will be recorded.
- + All members of the community will be advised to report online hate in accordance with relevant school policies and procedures e.g. anti-bullying, behaviour etc.
- + The Police will be contacted if a criminal offence is suspected. If the school is unclear if a criminal offence has been committed then the Designated Safeguarding Lead will obtain advice immediately from Durham Police.

## **9.7 Responding to concerns of Child Criminal Exploitation Including County Lines**

All staff need to be aware of the indicators that a child may be at risk from, or involved with Child Criminal Exploitation (CCE) and note that this can be facilitated through the use of technology. Further details are in the schools safeguarding policy.

## 9.8 Responding to concerns of Sexual Violence and Sexual Harassment between Children

- + Our setting has accessed and understood “Sexual violence and sexual harassment between children in schools and colleges” guidance and part 5 of ‘Keeping children safe in education’ 2022.
- + The school recognises that sexual violence and sexual harassment between children can take place online. Examples may include; non-consensual sharing of sexual images and videos, sexualised online bullying, online coercion and threats, unwanted sexual comments and messages on social media, and online sexual exploitation.

Full details of how we will respond to concerns relating to sexual violence and sexual harassment between children can be found within our child protection and anti-bullying policy.

- + The school recognises that internet brings the potential for the impact of any sexual violence and sexual harassment concerns to extend further than the local community, and for a victim or alleged perpetrator to become marginalised and excluded by online communities.
- + The school also recognises the potential for repeat victimisation in the future if abusive content continues to exist somewhere online.
- + The school will ensure that all members of the community are made aware of the potential social, psychological and criminal consequences of online sexual violence and sexual harassment between children by implementing a range of age and ability appropriate educational methods as part of our PSHE and RSE curriculum. (See PSHE and Computing curriculum progression documents)
- + We will ensure that all members of the community are aware of sources of support regarding online sexual violence and sexual harassment between children.
- + We will respond to concerns regarding online sexual violence and sexual harassment between children, regardless of whether the incident took place on our premises or using our equipment.
- + If made aware of online sexual violence and sexual harassment, we will:
  - o Immediately notify the DSL (or deputy) and act in accordance with our child protection and anti-bullying policies.
  - o If content is contained on learners electronic devices, they will be managed in accordance with the DfE [‘searching screening and confiscation’](#) advice.
  - o Provide the necessary safeguards and support for all learners involved, such as offering specific advice on blocking, reporting and removing online content, as well as providing appropriate counselling/pastoral support.
  - o Implement appropriate sanctions in accordance with our behaviour policy.
  - o Inform parents and carers, if appropriate, about the incident and how it is being managed.
  - o If appropriate, make a referral to partner agencies, such as First Contact and/or the Police.

- o If the concern involves children and young people at a different educational setting, work in partnership with other DSLs to ensure appropriate safeguarding action is taken in the wider local community.
  - If a criminal offence has been committed, the DSL (or deputy) will discuss this with Durham Police first to ensure that investigations are not compromised.
- o Review the handling of any incidents to ensure that best practice was implemented, and policies/procedures are appropriate.

#### *Youth Produced Sexual Imagery (“nudes”)*

- + The school recognises youth produced sexual imagery (known as “nudes”) as a safeguarding issue; all concerns will be reported to and dealt with by the DSL (or deputy).
- + This section only applies to YP under the age of 18 creating/sharing/receiving nudes of a YP. It does not apply to children sharing adult pornography.
- + On any occasion when an adult is in possession of or is sharing an illegal image of a YP – this will always be an urgent police matter.
- + We will follow the advice set out by UKCIS here <https://www.gov.uk/government/publications/sharing-nudes-and-semi-nudes-advice-for-education-settings-working-with-children-and-young-people> a summary of the guidance is now an appendix of the school safeguarding policy.
- + The school will ensure that all members of the community are made aware of the potential social, psychological and criminal consequences of ‘nudes’ by implementing preventative approaches, via a range of age and ability appropriate educational methods. (See PSHE and Computing curriculum progression documents)
- + We will ensure that all members of the community are aware of sources of support regarding youth produced sexual imagery.
- + We will respond to concerns regarding youth produced sexual imagery, regardless of whether the incident took place on site or using setting provided or personal equipment.
- + We will not:
  - o View any images suspected of being youth produced sexual imagery, unless there is no other possible option, or there is a clear need or reason to do so.
    - If it is deemed necessary, the image will only be viewed by the DSL (or deputy DSL) and their justification for viewing the image will be clearly documented.
  - o Send, share, save or make copies of content suspected to be an indecent image of a child (i.e. youth produced sexual imagery) and will not allow or request learners to do so.
- + If made aware of an incident involving the creation or distribution of youth produced sexual imagery, we will:
  - o Act in accordance with our child protection policies and the relevant Durham SCP procedures.

- o Ensure the DSL (or deputy) responds in line with the [‘Sexting in schools and colleges: responding to incidents and safeguarding young people’](#) guidance.
- o Store the device securely.
  - If an indecent image has been taken or shared on our network or devices, we will act to block access to all users and isolate the image.
- o Carry out a risk assessment which considers any vulnerability of learners involved; including carrying out relevant checks with other agencies.
- o Inform parents and carers, if appropriate, about the incident and how it is being managed. Additional resources are available on the Extranet for both Pupils and Parents
- o Make a referral to First Contact and/or the Police, as deemed appropriate in line with the UKCCIS : [‘Sexting in schools and colleges: responding to incidents and safeguarding young people’](#) guidance.
- o Provide the necessary safeguards and support for learners, such as offering counselling or pastoral support.
- o Implement appropriate sanctions in accordance with our behaviour policy but taking care not to further traumatise victims where possible.
- o Consider the deletion of images in accordance with the UKCCIS: [‘Sexting in schools and colleges: responding to incidents and safeguarding young people’](#) guidance.
  - Images will only be deleted once the DSL has confirmed that other agencies do not need to be involved; and are sure that to do so would not place a child at risk or compromise an investigation.
- o Review the handling of any incidents to ensure that best practice was implemented; the leadership team will also review and update any management procedures, where necessary.

## Appendix A

### **Permissible Use of Mobile Phones**

|   | Staff & Adults |  |  |                                |   | Pupils  |                          |                               |             |
|---|----------------|--|--|--------------------------------|---|---------|--------------------------|-------------------------------|-------------|
|   | Allowed        | Allowed for selected staff (See Policy / Handbook) | Allowed during non-contact time – No children (Not Public Areas) | Allowed only in the Staff Room | Not Allowed (See policy for exceptions) | Allowed | Allowed at certain times | Allowed with staff permission | Not Allowed |
| Devices can be handed in for secure storage                     | ✓              |  |  |                                |   | ✓       |                          |                               |             |
| Devices may be carried around the school                        |                | ✓  | ✓  |                                |   |         |                          |                               | ✓           |
| Devices may be turned on in school                              |                | ✓  | ✓  |                                |   |         |                          |                               | ✓           |
| Devices may be used in lessons                                  |                |  |  |                                | ✓                                       |         |                          |                               | ✓           |
| Devices may be used in social time                              |                |  | ✓  |                                |   |         |                          |                               | ✓           |
| Cameras may be used on devices                                  |                | ✓  |  |                                |   |         |                          |                               | ✓           |
| Devices may use the school wireless network                     |                |  | ✓  |                                |   |         |                          |                               | ✓           |
| Devices may be used to access social media                      |                |  | ✓  |                                |   |         |                          |                               | ✓           |
| Use of school systems for personal use ( e.g. E-mail, Shopping) |                |  | ✓  |                                |   |         |                          |                               | ✓           |

## Acceptable User Actions (Children and Adults )

| <i>User Actions</i>   |   | Acceptable | Acceptable at certain times (Staff – Non Contact/ No Children) | Acceptable for nominated users | Unacceptable | Illegal and Unacceptable |
|---|---|------------|--|--------------------------------|--------------|--------------------------|
| <i>Users shall not visit Internet sites, make, post, download, upload, data transfer, communicate or pass on, material, remarks, proposals or comments that contain or relate to:</i> | <i>Child sexual abuse images –The making, production or distribution of indecent images of children. Contrary to The Protection of Children Act 1978</i>                          |            |  |                                |              | X                        |
|   | <i>Grooming, incitement, arrangement or facilitation of sexual acts against children Contrary to the Sexual Offences Act 2003.</i>  |            |  |                                |              | X                        |
|   | <i>Possession of an extreme pornographic image (grossly offensive, disgusting or otherwise of an obscene character) Contrary to the Criminal Justice and Immigration Act 2008</i> |            |  |                                |              | X                        |
|   | <i>Criminally racist material in UK – to stir up religious hatred (or hatred on the grounds of sexual orientation) - contrary to the Public Order Act 1986</i>                    |            |  |                                |              | X                        |
|   | <i>Pornography</i>  |            |  |                                | X            |                          |
|   | <i>Promotion of any type of discrimination</i>  |            |  |                                | X            |                          |
|   | <i>Threatening behaviour</i>  |            |  |                                | X            |                          |
|   | <i>Promotion of extremism or terrorism</i>  |            |  |                                | X            |                          |
|   | <i>Using school systems to run a business</i>   |            |  |                                | X            |                          |
|   | <i>Bypassing filtering systems</i>  |            |  |                                | X            |                          |
|   | <i>Infringing Copyright</i>   |            |  |                                | X            |                          |
|   | <i>Revealing or publishing personal data or network access information</i>  |            |  |                                | X            |                          |

|  |   |   |   |   |   |  |
|--|---|---|---|---|---|--|
|  | <i>Creating or propagating viruses or harmful files</i>                 |   |   |   | X |  |
|  | <i>Deliberately downloading files to limit internet usage by others</i> |   |   |   | X |  |
|  | <i>Online Gaming ( Non-Educational)</i>                                 |   | ✓ |   |   |  |
|  | <i>Online Gaming ( Educational )</i>                                    | ✓ |   |   |   |  |
|  | <i>Gambling</i>   |   |   |   | ✓ |  |
|  | <i>Shopping</i>   |   | ✓ |   |   |  |
|  | <i>File Sharing (Only using secure encrypted systems)</i>               | ✓ |   |   |   |  |
|  | <i>Access to Social Media</i>   |   | ✓ |   |   |  |
|  | <i>Video Broadcasting e.g. uploading to YouTube</i>                     |   |   | ✓ |   |  |
|  | <i>Use of YouTube ( or other video site ) (educational)</i>             | ✓ |   |   |   |  |
|  | <i>Use of YouTube ( or other video site ) (Non-educational)</i>         |   | ✓ |   |   |  |



|  | Action / Sanction              |               |                 |                            |                |                                   |                                       |         |                |
|--|--------------------------------|---------------|-----------------|----------------------------|----------------|-----------------------------------|---------------------------------------|---------|----------------|
|  | Refer to Class Teacher / Tutor | Refer to Head | Refer to Police | Refer to Technical Support | Inform Parents | Removal of internet access rights | Confiscate Device and hand to parents | Warning | Further Action |
| <b>Pupil Incidents</b> <i>(Recurrent)</i>  |                                |               |                 |                            |                |                                   |                                       |         |                |
| Deliberately trying to access material which could be considered as illegal                        |                                | X             | X               |                            |                |                                   |                                       |         |                |
| Use of a mobile device contrary to the school rules  | X                              | X             |                 |                            | X              |                                   | X                                     | X       |                |
| Use of non-educational sites during lessons  | X                              | X             |                 |                            | X              | X                                 |                                       | X       |                |
| Unauthorised use of Social Media during the school day   | X                              | X             |                 |                            | X              | X                                 |                                       | X       |                |
| Accessing another pupils account   | X                              |               |                 |                            |                |                                   |                                       | X       |                |
| Allowing others to use your own account  | X                              |               |                 |                            |                |                                   |                                       | X       |                |
| Attempting to access a staff account   | X                              | X             |                 |                            | X              |                                   |                                       | X       |                |
| Sending a text or message which is deliberately hurtful  | X                              | X             | X               |                            | X              | X                                 |                                       | X       | X              |
| Attempting to damage or destroy the work of others   | X                              | X             |                 |                            | X              |                                   |                                       | X       |                |
| Attempting to bypass the filtering system  | X                              | X             | X               | X                          | X              | X                                 |                                       | X       | X              |
| Deliberately trying to access offensive or pornographic material                                   | X                              | X             | X               | X                          | X              | X                                 |                                       | X       | X              |
| Deliberately sending or receiving material which is in breach or copyright or data protection laws | X                              | X             | X               | X                          | X              | X                                 |                                       | X       | X              |

|  | Action / Sanction     |               |                 |                            |                    |                                   |         |            |                |
|--|-----------------------|---------------|-----------------|----------------------------|--------------------|-----------------------------------|---------|------------|----------------|
|  | Refer to Line Manager | Refer to Head | Refer to Police | Refer to Technical Support | Refer to HR / LADO | Removal of internet access rights | Warning | Suspension | Further Action |
| <b>Staff Incidents (Recurrent)</b>   |                       |               |                 |                            |                    |                                   |         |            |                |
| Deliberately trying to access material which could be considered as illegal  |                       | X             | X               |                            | X                  |                                   |         |            |                |
| Use of a mobile device contrary to the school rules  | X                     | X             |                 |                            | X                  |                                   | X       |            | X              |
| Inappropriate use of Social Media during the school day  | X                     | X             |                 |                            | X                  | X                                 | X       | X          | X              |
| Careless misuse of data e.g. accidental use of non-encrypted memory sticks   | X                     | X             |                 | X                          |                    |                                   | X       |            | X              |
| Deliberate misuse of data e.g. unauthorised use of cloud based storage systems   | X                     | X             |                 | X                          |                    | X                                 | X       |            | X              |
| Allowing others to use your own account  | X                     | X             |                 | X                          |                    | X                                 |         |            |                |
| Attempting to access an administrative account without permission  | X                     | X             |                 | X                          |                    | X                                 |         |            |                |
| Sending a text or message that that is regarded as offensive, harassment or of a bullying nature   | X                     | X             | X               |                            | X                  | X                                 | X       | X          | X              |
| Attempting to bypass the filtering system  | X                     | X             | X               | X                          | X                  | X                                 | X       | X          | X              |
| Using personal email / social networking / instant messaging / text messaging to carry out digital communications with students / pupils | X                     | X             |                 |                            | X                  |                                   | X       |            | X              |
| Actions which could compromise the staff member's professional standing and or bring the institution into disrepute                      | X                     | X             |                 |                            | X                  |                                   | X       |            | X              |
| Accidentally accessing offensive or pornographic material without reporting it   | X                     | X             |                 | X                          |                    | X                                 | X       |            | X              |
| Deliberately trying to access offensive or pornographic material   | X                     | X             |                 |                            | X                  | X                                 | X       | X          | X              |
| Deliberately sending or receiving material which is in breach or copyright or data protection laws                                       | X                     | X             |                 | X                          |                    | X                                 | X       | X          | X              |

## Appendix B

### *Questions to support DSLs responding to concerns relating to youth produced sexual imagery*

The following statements may DSLs to consider how best to respond to concerns relating to youth produced sexual imagery:

#### **Child/Young person involved**

- What is the age of the child(ren) involved?
  - If under 13 then a consultation/referral to Children’s Social Care should be considered.
  - If an adult (over 18) is involved then police involvement will be required. Contact 101 or 999 if there is risk of immediate harm.
- Is the child able to understand the implications of taking/sharing sexual imagery?
- Is the school or other agencies aware of any vulnerability for the children(s) involved? E.g. special education needs, emotional needs, children in care, youth offending?
- Are there any other risks or concerns known by the school or other agencies which may influence decisions or judgements about the safety and wellbeing of the child(ren) involved? E.g. family situation, children at risk of sexual exploitation?
- Has the child(ren) involved been considered under KSCB 2.2.2 “children who display harmful behaviours” or the KSCB CSE toolkit?

#### **Context**

- Is there any contextual information to help inform decision making?
  - Is there indication of coercion, threats or blackmail?
  - What was the intent for taking/sharing the imagery? E.g. was it a “joke” or are the children involved in a “relationship”?
    - If so is the relationship age appropriate? For primary schools a referral to social care regarding under age sexual activity is likely to be required.
  - Is this behaviour age appropriate experimentation, natural curiosity or is it possible exploitation?
- How were the school made aware of the concern?
  - Did a child disclose about receiving, sending or sharing imagery themselves or was the concern raised by another pupil or member of the school community? If so then how will the school safeguard the pupil concerned given that this is likely to be distressing to discuss.
- Are there other children/pupils involved?
  - If so, who are they and are there any safeguarding concerns for them?
  - What are their views/perceptions on the issue?
- What apps, services or devices are involved (if appropriate)?
- Is the imagery on a school device or a personal device? Is the device secured?
  - **NB: Schools and settings must NOT print/copy etc. imagery suspected to be indecent – the device should be secured until advice can be obtained.**

## The Imagery

- What does the school know about the imagery? (Be aware it is unlikely to be necessary for staff to view the imagery)
  - Is the imagery potentially indecent (illegal) or is it “inappropriate”?
  - Does it contain nudity or sexual acts?
- Does the child(ren) know who has accessed the imagery?
  - Was it sent to a known peer (e.g. boyfriend or girlfriend) or an unknown adult?
- How widely has the imagery been shared? E.g. just to one other child privately, shared online publicly or sent to an unknown number of children/adults?

## Action

- Does the child need immediate support and or protection?
  - What is the specific impact on the child?
  - What can the school put in place to support them?
- Is the imagery available online?
  - If so, have appropriate reports been made to service providers etc.?
- Are other schools/settings involved?
  - Does the relevant Designated Safeguarding Lead need to be identified and contacted?
- Is this a first incident or has the child(ren) been involved in youth produced sexual imagery concerns before?
  - If so, what action was taken? **NB repeated issues will increase concerns for offending behaviour and vulnerability therefore an appropriate referral will be required.**
- Are the school child protection and safeguarding policies and practices being followed?
  - Is a member of the child protection team on hand and is their advice and support available?
- How will the school inform parents?
  - With older pupils it is likely that DSLs will work with the young person to support them to inform parents
- Can the school manage this issue internally or are other agencies required?
  - Issues concerning adults, coercion or blackmail, violent/extreme imagery, repeated concerns, vulnerable pupils or risk of significant harm will always need involvement with other agencies.

## **Appendix C**

### **Notes on the Legal Framework**

Many young people and indeed some staff and adults use the Internet regularly without being aware that some of the activities they take part in are potentially illegal.

This section is designed to inform users of potential legal issues relevant to the use of electronic communications. It must not replace professional advice and schools and settings should always consult with their Area Safeguarding Adviser or the Education Safeguarding Adviser (Online Protection) from the Education Safeguarding Team, Legal representation, Local Authority Designated Officer or Durham Police if they are concerned that an offence may have been committed.

Please note that the law around this area is constantly updating due to the rapidly changing nature of the internet and this list is not exhaustive.

#### **Human Rights Act 1998**

This does not deal with any particular issue specifically or any discrete subject area within the law. It is a “higher law” which affects all other laws. Within an education context, human rights for schools and settings to be aware of include:

- The right to a fair trial
- The right to respect for private and family life, home and correspondence
- Freedom of thought, conscience and religion
- Freedom of expression
- Freedom of assembly
- Prohibition of discrimination
- The right to education

These rights are not absolute. Schools and settings are obliged to respect these rights and freedoms, balancing them against rights, duties and obligations, which may arise from other relevant legislation.

#### **Data protection and Computer Misuse**

##### **Trade Marks Act 1994**

This provides protection for Registered Trade Marks, which can be any symbol (words, shapes or images) that are associated with a particular set of goods or services. Registered Trade Marks must not be used without permission. This can also arise from using a Mark that is confusingly similar to an existing Mark.

##### **Copyright, Design and Patents Act 1988**

Copyright is the right to prevent others from copying or using his or her “work” without permission. The material to which copyright may attach (known in the business as “work”) must be the author’s own creation and the result of some skill and judgement. It comes about when an individual expresses an idea in a tangible form. Works such as text, music, sound, film, video and programs all qualify for copyright protection. The author of the work is usually the copyright owner, but if it was created during the course of employment it belongs to the employer.

It is an infringement of copyright to copy all or a substantial part of anyone's work without obtaining the author's permission. Usually a licence associated with the work will allow a user to copy or use it for limited purposes. It is advisable always to read the terms of a licence before you copy or use someone else's material. It is also illegal to adapt or use software without a licence or in ways prohibited by the terms of the software licence. The Act also provides for Moral Rights, whereby authors can sue if their name is not included in a work they wrote, or if the work has been amended in such a way as to impugn their reputation.

### **Data Protection Act 1998**

The Act requires anyone who handles personal information to notify the Information Commissioner's Office of the type of processing it administers, and must comply with important data protection principles when treating personal data relating to any living individual. The Act also grants individuals rights of access to their personal data, compensation and prevention of processing.

### ***EU General Data Protection Regulation ("GDPR" ) May 2018***

Schools handle increasing amounts of personal information and have a statutory requirement to comply with **the EU General Data Protection Regulation ("GDPR" )** and any domestic data protection legislation (currently the Data Protection Act 1998, but with a new Data Protection Bill currently going through Parliament). Together these will be referred to as "the Data Protection Legislation" in this note.

### **Freedom of Information Act 2000**

The Freedom of Information Act gives individuals the right to request information held by public authorities. All public authorities and companies wholly owned by public authorities have obligations under the Freedom of Information Act. When responding to requests, organisations have to follow a number of set procedures.

### **The Computer Misuse Act 1990 (sections 1 - 3)**

Regardless of an individual's motivation, the Act makes it a criminal offence to:

- gain access to computer files or software without permission (for example using someone else's password to access files);
- gain unauthorised access, as above, in order to commit a further criminal act (such as fraud); or
- impair the operation of a computer or program (for example caused by viruses or denial of service attacks).

UK citizens or residents may be extradited to another country if they are suspected of committing any of the above offences.

### **The Protection of Freedoms Act 2012**

This act requires schools to seek permission from a parent / carer to use Biometric systems.

### **Regulation of Investigatory Powers Act 2000**

The Regulation of Investigatory Powers Act 2000 (RIPA) regulates the interception of communications and makes it an offence to intercept or monitor communications without the consent of the parties involved in the communication. The RIP was enacted to comply with the Human Rights Act 1998.

The Telecommunications (Lawful Business Practice) (Interception of Communications) Regulations 2000, however, permit a degree of monitoring and record keeping, for example, to ensure communications are relevant

to school activity or to investigate or detect unauthorised use of the network. Nevertheless, any monitoring is subject to informed consent, which means steps must have been taken to ensure that everyone who may use the system is informed that communications may be monitored.

Covert monitoring without informing users that surveillance is taking place risks breaching data protection and privacy legislation.

## **Obscene and Offensive Content including Hate and Harassment**

### **Obscene Publications Act 1959 and 1964**

Publishing an “obscene” article is a criminal offence and this includes electronic transmission. For the purposes of the Act an article is deemed to be obscene if its effect is to deprave and corrupt persons who are likely, having regard to all relevant circumstances, to read, see or hear the content. This offence can result in imprisonment for up to 5 years.

### **Telecommunications Act 1984**

It is an offence to send a message or other matter that is grossly offensive or of an indecent, obscene or menacing character. It is also an offence to send a message that is intended to cause annoyance, inconvenience or needless anxiety to another that the sender knows to be false.

### **Malicious Communications Act 1988 (section 1)**

This legislation makes it a criminal offence to send an electronic message that conveys indecent, grossly offensive, threatening material or information that is false; or is of an indecent or grossly offensive nature if the purpose was to cause a recipient to suffer distress or anxiety. This offence can result in imprisonment for up to 2 years.

### **Protection from Harassment Act 1997**

This Act is relevant for incidents that have happened repeatedly (i.e. on more than two occasions). The Protection from Harassment Act 1997 makes it a criminal and civil offence to pursue a course of conduct which causes alarm and distress, which includes the publication of words, which he/she knows or ought to know amounts to harassment of the other. A person whose course of conduct causes another to fear, on at least two occasions, that violence will be used against him is guilty of an offence if he knows or ought to know that his course of conduct will cause the other so to fear on each of those occasions.

The victim can also bring a civil claim for damages and an injunction against the abuser, although in reality this is a remedy that is only used by individuals with the financial means to litigate, and only possible if the abuser can be identified, which is not always straightforward.

### **Communications Act 2003 (section 127)**

Sending by means of the Internet a message or other matter that is grossly offensive or of an indecent, obscene or menacing character; or sending a false message by means of or persistently making use of the Internet for the purpose of causing annoyance, inconvenience or needless anxiety is guilty of an offence liable, on conviction, to imprisonment. This wording is important because an offence is complete as soon as the message has been sent: there is no need to prove any intent or purpose.

### **Public Order Act 1986 (sections 17 — 29)**

This Act makes it a criminal offence to stir up racial hatred by displaying, publishing or distributing written material which is threatening. Like the Racial and Religious Hatred Act 2006 it also makes the possession of inflammatory material with a view of releasing it a criminal offence.

### **Criminal Justice Act 2003**

Section 146 of the Criminal Justice Act 2003 came into effect in April 2005, empowering courts to impose tougher sentences for offences motivated or aggravated by the victim's sexual orientation in England and Wales.

### **Racial and Religious Hatred Act 2006**

This Act makes it a criminal offence to threaten people because of their faith, or to stir up religious hatred by displaying, publishing or distributing written material which is threatening. Other laws already protect people from threats based on their race, nationality or ethnic background.

### **The Protection of Freedoms Act 2012 (2A and 4A) and Serious Crimes Act 2015 (section 76) - Stalking and Harassment**

The Protection of Freedoms Act 2012 was updated in 2015 and two sections were added regarding online stalking and harassment, section 2A and 4A. Section 2A makes it an offence for a perpetrator to pursue a course of conduct (2 or more incidents) described as "stalking behaviour" which amounts to harassment. Stalking behaviours include following, contacting/attempting to contact, publishing statements or material about the victim, monitoring the victim (including online), loitering in a public or private place, interfering with property, watching or spying. The Serious Crime Act 2015 Section 76 also created a new offence of controlling or coercive behaviour in intimate or familial relationships which will include online behaviour.

### **Criminal Justice and Courts Bill 2015 (section 33) - Revenge Pornography**

Section 33 makes it an offence to share private, sexual materials, either photos or videos, of another person without their consent and with the purpose of causing embarrassment or distress, often referred to as "revenge porn". The offence applies both online and offline and to images which are shared electronically or in a more traditional way so includes the uploading of images on the internet, sharing by text and e-mail, or showing someone a physical or electronic image. This offence can result in imprisonment for up to 2 years.

Sending images of this kind may, depending on the circumstances, also be an offence under the Communications Act 2003 or the Malicious Communications Act 1988. Repeated behaviour may be an offence under the Protection from Harassment Act 1997. This law and the term "revenge porn" only applies to images or videos of those aged 18 or over. For more information access: [www.revengepornhelpline.org.uk](http://www.revengepornhelpline.org.uk)

### **Libel and Privacy Law**

These matters will be dealt with under civil rather than criminal law.

Libel is defined as 'defamation by written or printed words, pictures, or in any form other than by spoken words or gestures' and as such the author could be held accountable under Defamation law which was created to protect individuals or organisations from unwarranted, mistaken or untruthful attacks on their reputation. Defamation is a civil "common law" tort in respect of which the Defamation Acts of 1952 and 1996 provide



certain defences. It applies to any published material that damages the reputation of an individual or an organisation, and it includes material published on the internet.

A civil action for defamation can be brought by an individual or a company, but not by a public authority. Where defamatory material is posted on a website, the person affected can inform the host of its contents and ask the host to remove it. Once the host knows that the material is there and that it may be defamatory, it can no longer rely on the defence of innocent dissemination in the Defamation Act 1996. This means that the person affected could (if the material has been published in the jurisdiction, i.e. in England and Wales) obtain a court order (an injunction) to require removal of the material, and could sue either the host or the person who posted the material for defamation.

If social media is used to publish private and confidential information (for example breaches of data protection act) about an individual, then this could give rise to a potential privacy claim and it is possible for individuals to seek an injunction and damages.

## **Education Law**

### **Education and Inspections Act 2006**

Section 89 of the states that every school must have measures to encourage good behaviour and prevent all forms of bullying amongst pupils. These measures should be part of the school's behaviour policy which must be communicated to all pupils, school staff and parents. This act (89.5) gives headteachers the ability to ensure that pupils behave when they are not on school premises or under the lawful control of school staff.

### **The Education Act 2011**

Section 13 makes it an offence to publish the name of a teacher who is subject to an allegation until such a time as that they are charged with an offence. All members of the community need to be aware of the importance of not publishing named allegations against teachers online as this can lead to prosecution. Schools should contact the LADO team for advice.

Within Part 2 of the Education Act 2011 (Discipline) there have been changes to the powers afforded to schools by statute to search pupils in order to maintain discipline and ensure safety. This act gave permission for Headteachers (and nominated staff) to search for electronic devices. It also provides powers to search for data on those devices and to delete data. The DfE advice on these sections of the Education Act 2011 can be found in the document: "Screening, searching and confiscation – Advice for head teachers, staff and governing bodies"  
[www.education.gov.uk/schools/pupilsupport/behaviour/behaviourpolicies/f0076897/screening-searching-and-confiscation](http://www.education.gov.uk/schools/pupilsupport/behaviour/behaviourpolicies/f0076897/screening-searching-and-confiscation))

### **The School Information Regulations 2012**

This act requires schools to publish certain information on its website: <https://www.gov.uk/guidance/what-maintained-schools-must-publish-online>

## **Sexual Offences**

### **Sexual Offences Act 2003**

There are many offences under the Sexual Offence Act 2003 which can be related to or involve the misuse of technology. This includes (but is not limited to) the following points.

**Section 15 - Meeting a child following sexual grooming.** The offence of grooming is committed if someone over 18 has communicated with a child under 16, at least twice (including by phone or using the Internet) and meets them or travels to meet with them anywhere in the world with the intention of committing a sexual offence. This offence can result in imprisonment for up to 10 years.

Causing or inciting a child under 16 to watch or take part in a sexual act is illegal, including looking at images such as videos, photos or webcams, for your own gratification. Any sexual intercourse with a child under the age of 13 commits the offence of rape.

- **Section 8. Causing or inciting a child under 13 to engage in sexual activity** (Can result in imprisonment for up to 14 years)
- **Section 9. Sexual Activity with a child** (Can result in imprisonment for up to 14 years)
- **Section 10. Causing or inciting a child (13 to 16) to engage in sexual activity** (Can result in imprisonment for up to 14 years)
- **Section 11. Engaging in sexual activity in the presence of a child** (Can result in imprisonment for up to 14 years)
- **Section 12. Causing a child to watch a sexual act** (Can result in imprisonment for up to 10 years)
- **Section 13. Child sex offences committed by children (offender is under 18)** (Can result in imprisonment for up to 5 years)

#### **Section 16 - Abuse of position of trust: sexual activity with a child.**

It is an offence for a person in a position of trust to engage in sexual activity with any person under 18 with whom they know as a result of being in their professional role. It is also an offence cause or incite a child with whom they are in a position of trust to engage in sexual activity, to engage in sexual activity in the presence of a child with whom they are in a position of trust, or cause a child with whom they are in a position of trust to watch a sexual act. Typically, teachers, social workers, health professionals, connexions staff etc. fall in this category of trust and this can result in imprisonment for up to 5 years.

#### **Indecent Images of Children**

It is an offence to take, permit to be taken, make, possess, show, distribute or advertise indecent images of children in the United Kingdom under two pieces of legislation; **Criminal Justice Act 1988**, section 160 and **Protection of Children Act 1978**, section 1.1.a. Indecent images of children are images of children (under 18 years) depicting sexual posing, performing sexual acts on themselves or others, animals or sadomasochism.

A child for these purposes is considered to be anyone under the age of 18. An image of a child also covers pseudo-photographs (digitally collated or otherwise). This offence can include images taken by and distributed by the child themselves (often referred to as "Sexting", see section 9.1). Viewing an indecent image of a child on your computer or phone means that you have made a digital image and printing/forwarding/sharing/publishing can be considered to be distribution. A person convicted of such an offence may face up to 10 years in prison.

#### **Criminal Justice and Immigration Act 2008**

Section 63 makes it an offence to possess "extreme pornographic images". 63 (6) identifies that such images must be considered to be "grossly offensive, disgusting or otherwise obscene". Section 63 (7) includes images of "threats to a person life or injury to anus, breasts or genitals, sexual acts with a corpse or animal whether alive or dead" must also be "explicit and realistic". Penalties for possession of extreme pornographic images can be up to 3 years imprisonment.

## **The Serious Crime Act 2015**

Part 5 (Protection of Children) section 67 makes it a criminal offence for an adult (person aged over 18) to send a child (under 16) sexualised communications or sends communications intended to elicit a sexual communications. The offence is committed whether or not the child communicates with the adult. Penalties for sexual communication with a child can be up to 2 years imprisonment.

Section 69 makes it an offence to be in possession of paedophile manuals, information or guides (physically or electronically) which provide advice or guidance on sexually abusing children. Penalties for possession of such content can be up to 3 years imprisonment.

This law also removed references in existing legislation to terms such as child prostitution and child pornography and identified that this should be viewed to be child sexual exploitation.

## **Appendix D**

### ***Online Safety Contacts and References***

#### **Durham Police:**

In an emergency (a life is in danger or a crime in progress) dial 999. For other non-urgent enquiries contact Durham Police via 101

#### **Information and advice on CSE**

<http://www.eraseabuse.org/>

**Durham Local Safeguarding Children Board (LSCB):** <http://www.durham-lscb.org.uk/>

**ICTSS - ICT Support for Durham Schools** 03000 261100

### ***National Links and Resources***

**Action Fraud:** [www.actionfraud.police.uk](http://www.actionfraud.police.uk)

**BBC WebWise:** [www.bbc.co.uk/webwise](http://www.bbc.co.uk/webwise)

**CEOP (Child Exploitation and Online Protection Centre):** [www.ceop.police.uk](http://www.ceop.police.uk)

**ChildLine:** [www.childline.org.uk](http://www.childline.org.uk)

**Childnet:** [www.childnet.com](http://www.childnet.com)

**Get Safe Online:** [www.getsafeonline.org](http://www.getsafeonline.org)

**Internet Matters:** [www.internetmatters.org](http://www.internetmatters.org)

**Internet Watch Foundation (IWF):** [www.iwf.org.uk](http://www.iwf.org.uk)

**Kent e-Safety Blog:** [www.kentesafety.wordpress.com](http://www.kentesafety.wordpress.com)

**Lucy Faithfull Foundation:** [www.lucyfaithfull.org](http://www.lucyfaithfull.org)

**Know the Net:** [www.knowthenet.org.uk](http://www.knowthenet.org.uk)

**Net Aware:** [www.net-aware.org.uk](http://www.net-aware.org.uk)

**NSPCC:** [www.nspcc.org.uk/onlinesafety](http://www.nspcc.org.uk/onlinesafety)

**Parent Port:** [www.parentport.org.uk](http://www.parentport.org.uk)

**Professional Online Safety Helpline:** [www.saferinternet.org.uk/about/helpline](http://www.saferinternet.org.uk/about/helpline)

**The Marie Collins Foundation:** <http://www.mariecollinsfoundation.org.uk/>

**Think U Know:** [www.thinkuknow.co.uk](http://www.thinkuknow.co.uk)

**Virtual Global Taskforce:** [www.virtualglobaltaskforce.com](http://www.virtualglobaltaskforce.com)

**UK Safer Internet Centre:** [www.saferinternet.org.uk](http://www.saferinternet.org.uk)

**360 Safe Self-Review tool for schools:** <https://360safe.org.uk/>

**Online Compass (Self review tool for other settings):** <http://www.onlinecompass.org.uk/>

NSPCC have produced a useful guide about detailing at what point The Police should be contacted.

<https://www.npcc.police.uk/documents/Children%20and%20Young%20people/When%20to%20call%20the%20police%20guidance%20for%20schools%20and%20colleges.pdf>

**Parent Protect** <https://www.parentsprotect.co.uk/> - this includes advice for parents on peer on peer abuse and how to cope if your child has got into significant trouble online.